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[REDACTED]
By e-mail: [REDACTED]

Our ref: FOI2022/09640
25 May 2022

Dear [REDACTED],

REQUEST FOR INFORMATION: Mobile Phone Contracts for Defra and APHA

Thank you for your request for information of 6 May 2022 about mobile phone contracts for Defra and APHA. We have handled your request under the Freedom of Information Act 2000 (FOIA).

Your information request and our response are set out below.

1. *Network Provider(s) - Please provide me with the network provider, if the contract is managed for example by Daisy, please state the network provider for e.g., Vodafone, O2, EE.*

Vodafone and EE.

2. *Annual Average Spend for each contract if there is more than one contract Network*

Defra

Vodafone – this information is not held. This is because Vodafone information contains data pool usage across the whole of the Defra group organisation and costs for core Defra only cannot be separated out. Vodafone is contracted by Defra to provide these services to other public authorities under the same contract and in this case it is unable to separately identify the cost for core Defra staff and staff of those other authorities.

EE - £7,560.

APHA

Vodafone – approximately £168,000.

EE - £4,400.

3. *Contract Start Date*

Vodafone – Quarter 4 2021.



EE – Quarter 3 2020.

4. *Contract Expiry Date, If the contract as expired or is rolling please state*

Vodafone – Quarter 2 2025.

EE – Quarter 3 2022.

5. *Duration of the contract- please state if the contract also includes contract extensions for each provider.*

Vodafone – Contract was placed in quarter 4 2021 for 3 years

EE – Contract was placed in quarter 3 2020 for 2 years.

6. *Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract*

Vodafone – Quarter 4 2024.

EE – Quarter 1 2022.

7. *Number of Connections - number of voices only devices, voice and data devices, data only devices)*

	Vodafone			EE		
	Voice Only	Voice and Data	Data	Voice Only	Voice and Data	Data
Defra	36	6869	1922	n/a	51	n/a
APHA	35	2377	655	n/a	23	n/a

Please note there are further Defra users who consume mobile services as part of our Unified Communications solution. However, the information you have requested for these users is not held by Defra. Vodafone is contracted by Defra to provide these services to other public authorities under the same contract and we are unable to separately identify the number of connections or cost for Defra staff and staff of those other authorities.

8. *The person in the organisation responsible for this particular contract. Can you send me contact name, Job title, contact number and email add?*

After careful consideration we have decided that the name and contact details of the person responsible for these contracts should be withheld under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to persons other than you. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the General Data Protection Regulation (GDPR). We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the

personal data because the junior staff involved would not reasonably expect their name and contact details to be disclosed in relation to this request for information.

Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.

If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?

Not applicable.

Information disclosed in response to this FOIA request is releasable to the public. In keeping with the spirit and effect of the FOIA and the government's Transparency Agenda, this letter and the information disclosed to you may be placed on [GOV.UK](https://www.gov.uk), together with any related information that will provide a key to its wider context. No information identifying you will be placed on the GOV.UK website.

We attach Annex A, explaining the copyright that applies to the information being released to you, and Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact the address below.

Yours sincerely

[REDACTED]
Information Rights Team
InformationRequests@defra.gov.uk

Annex A

Copyright

The information supplied to you continues to be protected by copyright. You are free to use it for your own purposes, including for private study and non-commercial research, and for any other purpose authorised by an exception in current copyright law. Documents (except photographs or logos) can be also used in the UK without requiring permission for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder.

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Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 11 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Andrew Mobsby, Head of Information Rights via email at InformationRequests@defra.gov.uk and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our website.

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner's Office (ICO) for a decision. Please note that generally the ICO cannot make a decision unless you have first exhausted Defra's own complaints procedure.

The ICO can be contacted using the following link:

<https://ico.org.uk/make-a-complaint/official-information-concerns-report/official-information-concern/>