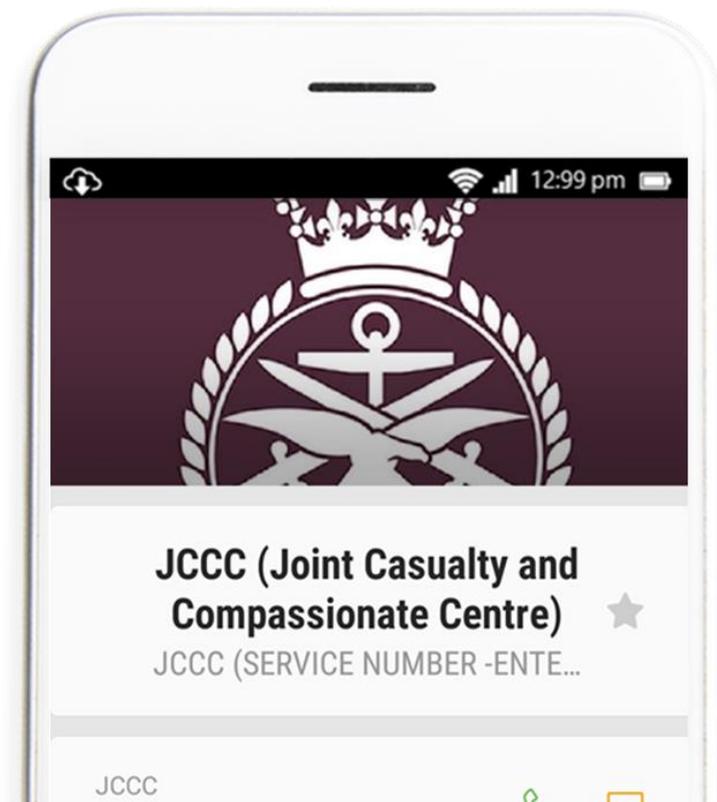




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The JCCC (Joint Casualty and Compassionate Centre) Virtual Contact Card

User guide

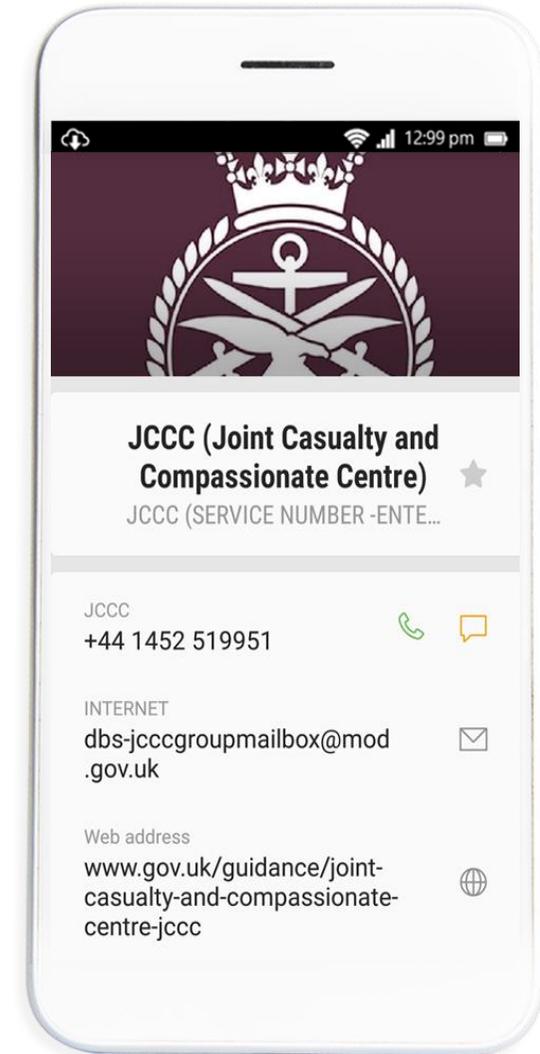




The JCCC (Joint Casualty and Compassionate Centre) Virtual Contact Card – User Guide

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The JCCC (Joint Casualty and Compassionate Centre) Virtual Contact Card

What is it?

The JCCC Virtual Contact Card allows you to store the JCCC's 24/7 telephone number and other contact details, and your Service Number on your smartphone.

Once downloaded, the contact will be saved in your address book under the name JCCC, you can save your service number and share the file with your loved ones.

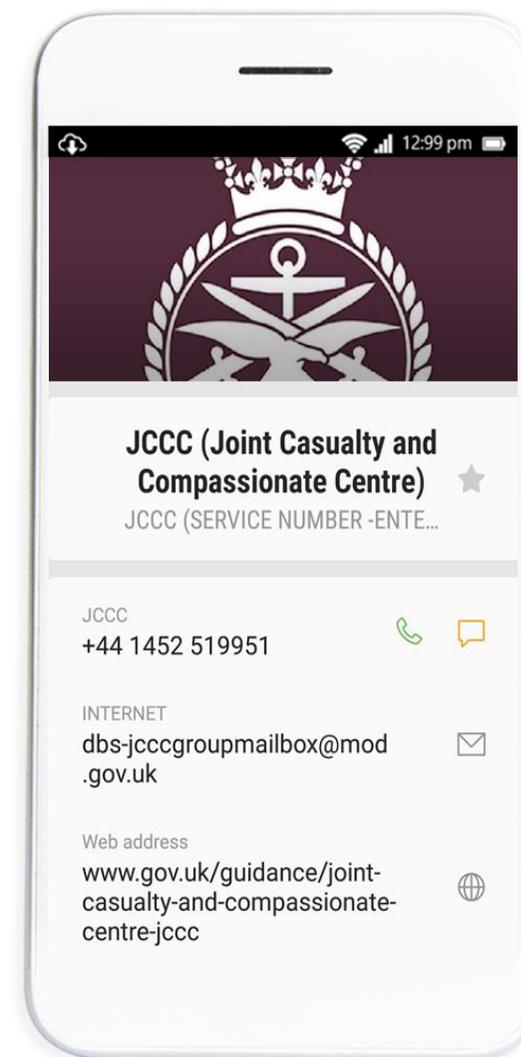
Storing your service number and sharing it with your loved ones will help JCCC operators retrieve important information and assist you as quickly as possible.



Save the JCCC
Virtual Contact
Card to your
contacts.



Edit your Service
Number and then
share with your loved
ones.



Any questions? Contact DBSJCCCGroupMailbox@mod.gov.uk

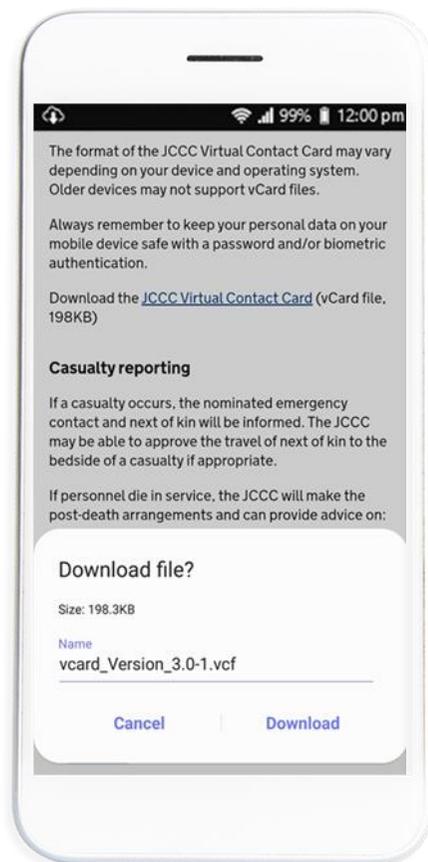


Downloading

Android Devices

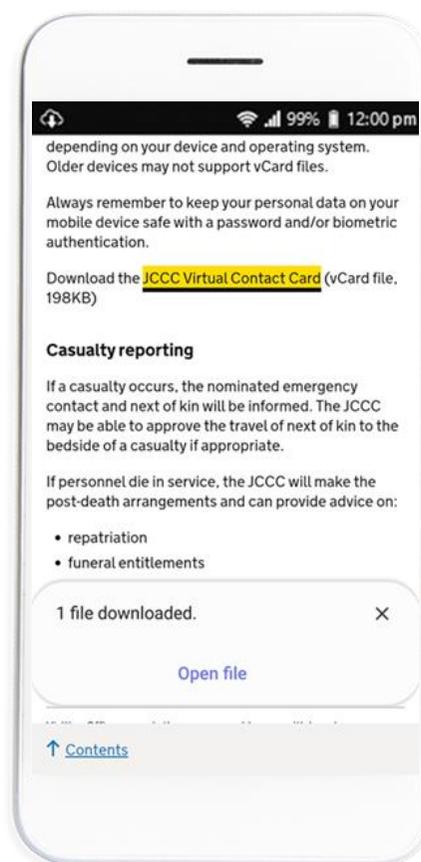
Tip

On some Android devices the contact card will automatically be imported to your Android address book under the name JCCC.



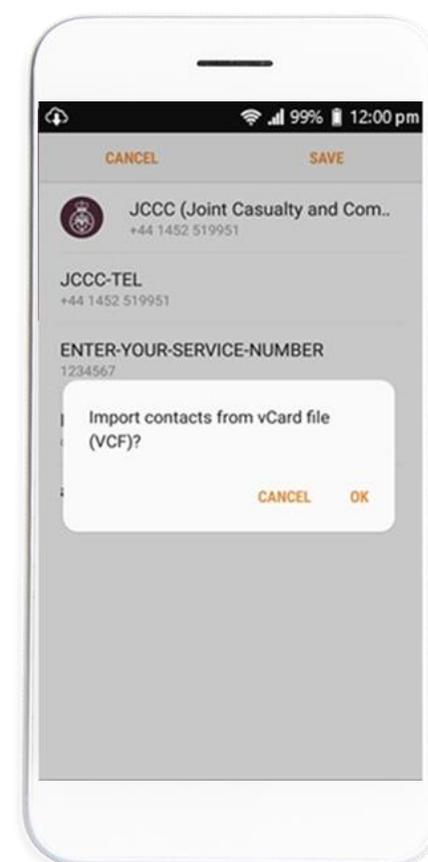
Step 1

Navigate to the JCCC landing page on Gov.uk and tap on the JCCC Virtual Contact Card. You will be prompted to download the Card, Tap > **Download**.



Step 2

The Card will download, and you will receive a prompt to **“open”** the card, Tap > **“Open”**.



Step 3

You will be prompted to **“import”** contacts from the vCard file, Tap > **“OK”**



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Saving

Android Devices

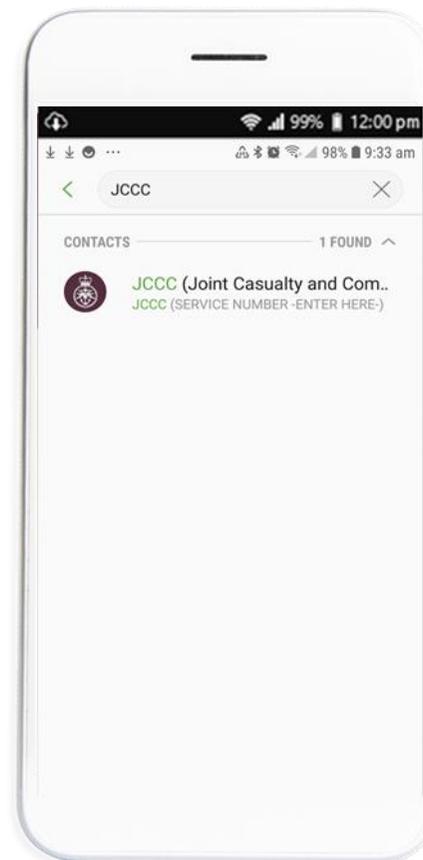
Tip

On some Android devices the contact card will automatically be imported to your Android address book under the name JCCC.



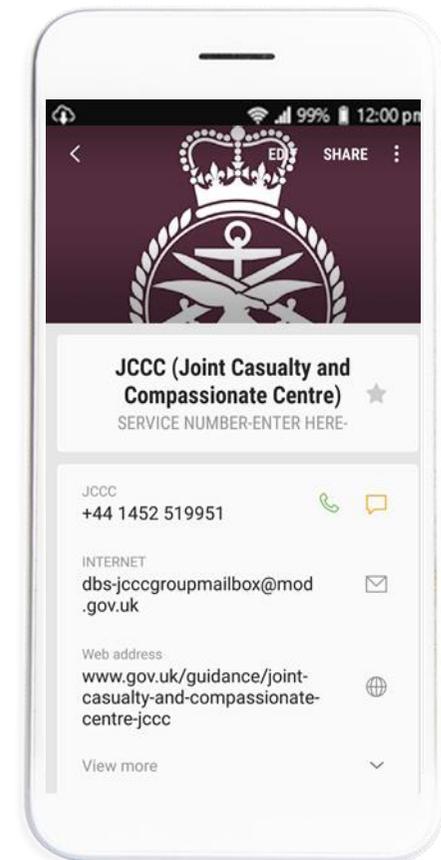
Step 1

You will be prompted to Save the contact **Tap** > **“Save”**. The contact will now be saved under JCCC in your address book.



Step 2

Search for JCCC in your contacts and open the contact.



Step 3

You can now edit your Service Number, **Tap** > **“Edit”**

Any questions? Contact DBSJCCCGrouppMailbox@mod.gov.uk



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Editing your Service Number

Android Devices

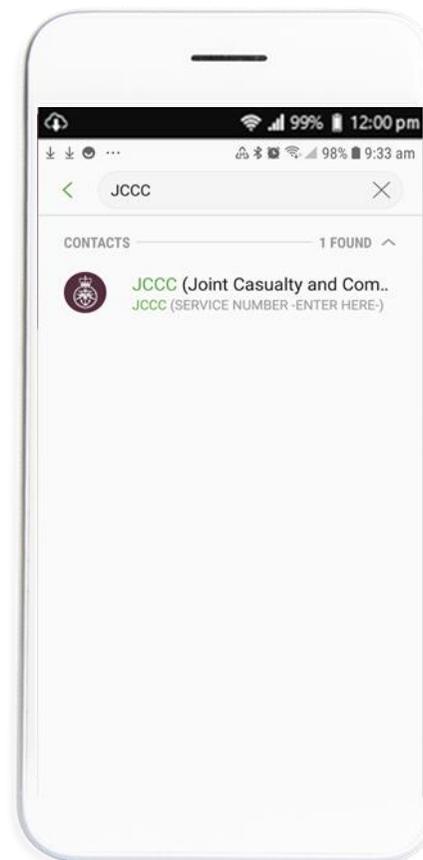
Tip

The format of the JCCC virtual contact card may vary depending on device and operating system.



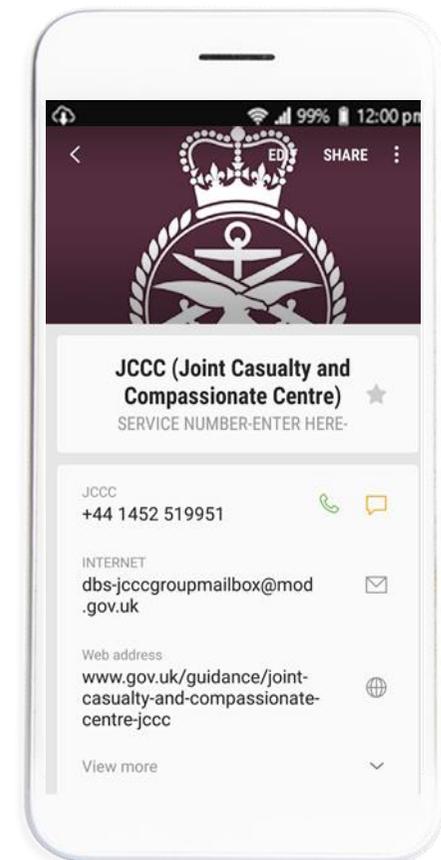
Step 1

“**Search**” for JCCC in your contact list.



Step 2

In the Service Number field “**edit**” your service number.



Step 3

You can now edit your Service Number, **Tap** > “**Edit**”.

Any questions? Contact DBSJCCCGroupMailbox@mod.gov.uk



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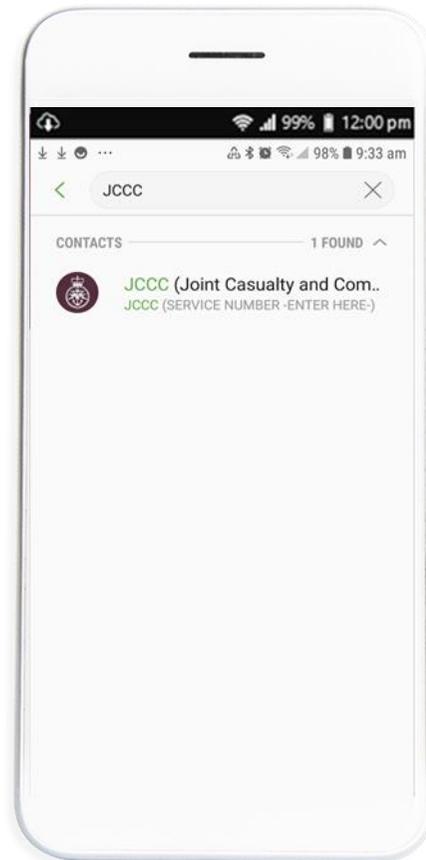
Sharing

Android Devices

Tip

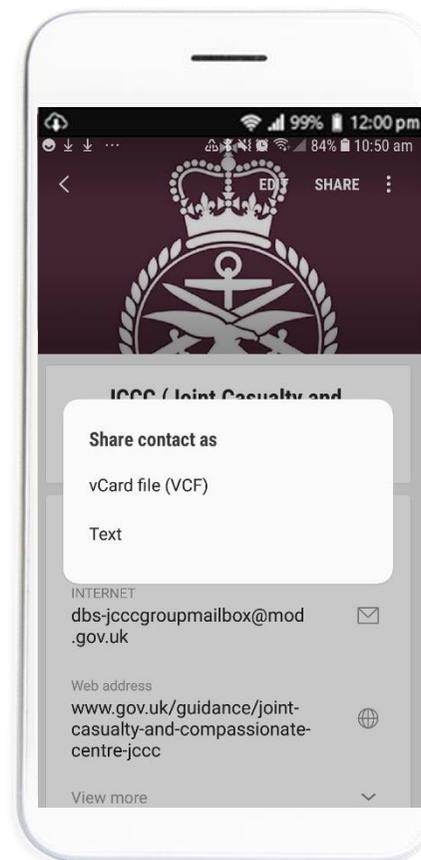
We do not recommend sharing your contact card using social media messaging apps.

You may find that sharing your contact card using these platforms may alter the cards format and the information stored within the contact card.



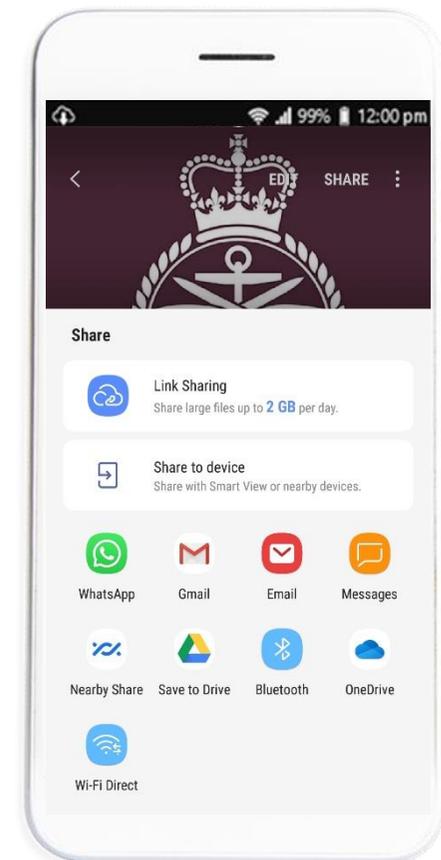
Step 1

You can share your contact card between devices. To “**share**” “**search**” for JCCC in your contacts, open the JCCC contact and **Tap** > “**Share**”.



Step 2

You can “**share**” the vCard with your contacts. For example, SMS message, multimedia message or by email.



Step 3

Choose how you would like to “**share**” and the contact you want to share with and then **Tap** > “**Share**”.

Any questions? Contact DBSJCCCGroupMailbox@mod.gov.uk



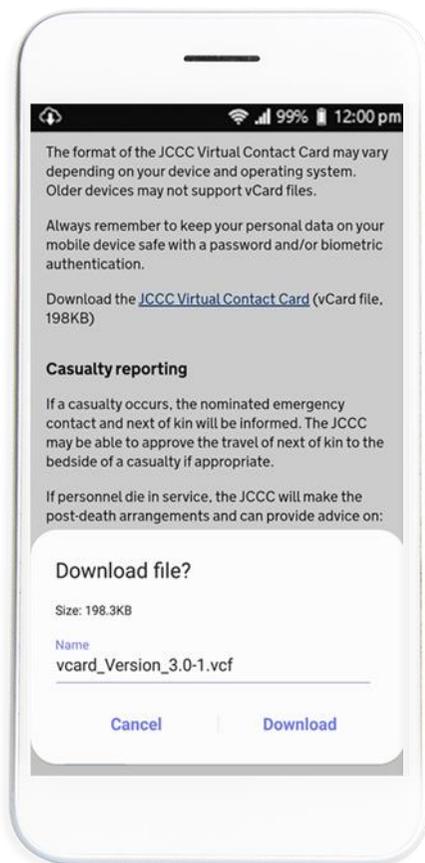
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Downloading

Apple Devices

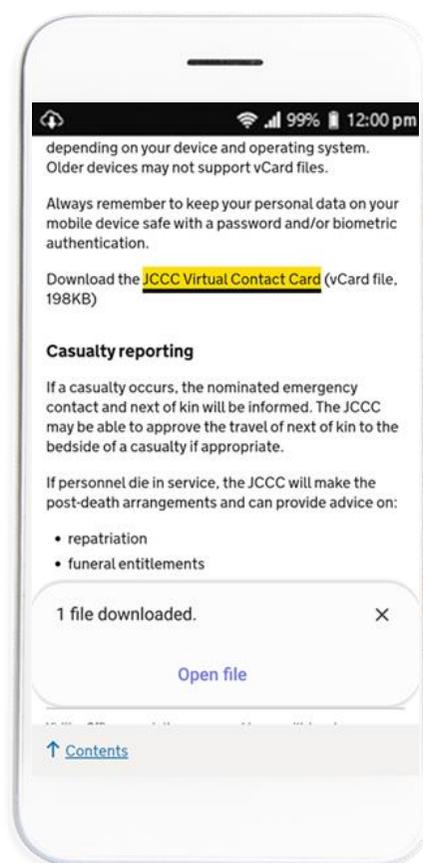
Tip

On some Apple devices you will be prompted to create a new contact.



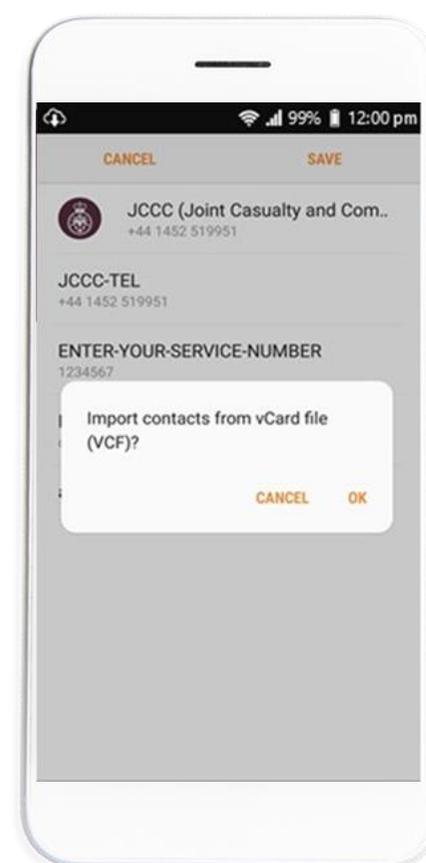
Step 1

Navigate to the JCCC landing page on Gov.uk and Tap on the JCCC Virtual Contact Card. You will be prompted to download the Card, Tap > “Download”.



Step 2

If prompted to, name the new contact as **JCCC** and Tap > “Save”.



Step 3

At this point you can also edit your service number. Tap > “Edit” and enter your Service Number replacing the -ENTER HERE- field. Tap > “Save”

Any questions? Contact DBSJCCCGroupMailbox@mod.gov.uk



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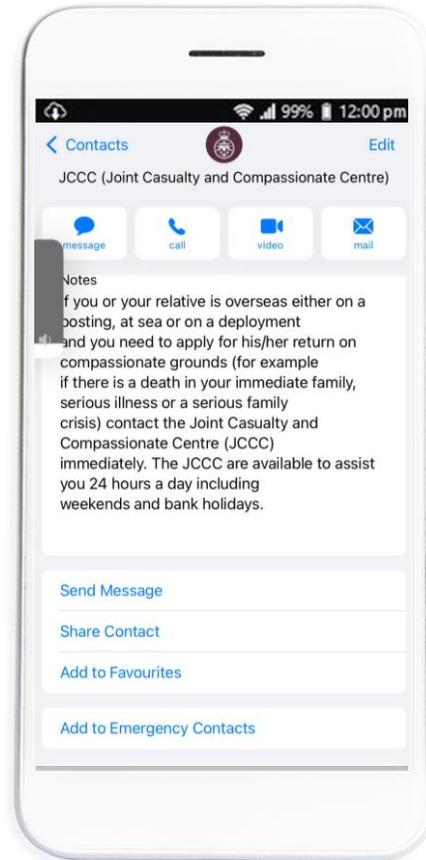
Sharing

Apple Devices

Tip

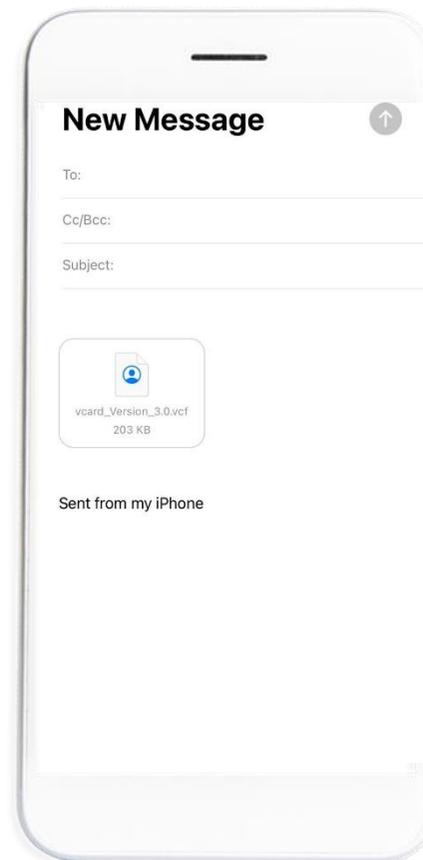
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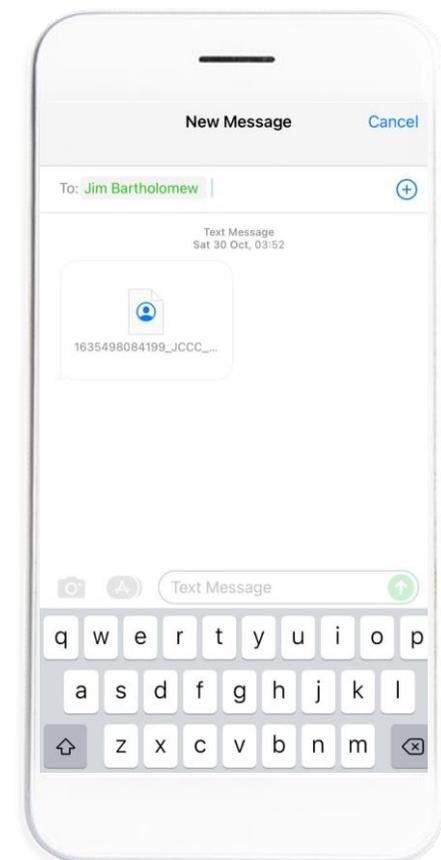
Step 1

You can share your contact card between devices. To share, **search** for JCCC in your contacts, open the JCCC contact and Tap > "**Share Contact**".



Step 2

Choose the way you want to **share** your contact card for example via text message or email.



Step 3

Choose the contact you want to **share** with and then Tap > "**share**".