



HM Prison & Probation Service

HMIP ACTION PLAN 2021: Greater Manchester Probation Service

An Action Plan summarising key remaining activity within in Greater Manchester Probation Service, in response to HMI Probation recommendations made to NPS North West (July 2020)¹ and Cheshire and Greater Manchester Community Rehabilitation Company (April 2019)²

¹ The NPS North West Division – Greater Manchester Region HMIP Action Plan ([link](#)) has been closed

² The Cheshire and Greater Manchester Action Plan ([link](#)) will be closed upon unification of Probation Services in July 2021

1. Domain and reference number	2. Recommendation	3. Agreed/ Partly Agreed/ Not Agreed	4. Response Action Taken/Planned	5. Responsible Owner (including named individuals and their functional role or department)	6. Target Date
Case Supervision (5061)	Greater Manchester Probation Service should ensure that all changes to risk of harm are properly recorded in risk management plans. This recommendation has been repeated from the previous inspection.	Agreed	Greater Manchester Probation Service will expand delivery of assurance activity and management information to enable monitoring and analysis of risk management, sentence planning and review practice across the unified caseload.	Head of Performance & Quality	March 2022

Case Supervision (5062)	Greater Manchester Probation Service should undertake domestic abuse and child safeguarding checks in a timely manner for those cases where reports are being presented at court. This recommendation has been repeated from the previous inspection and should be addressed as a priority.		Greater Manchester Probation Service will develop and embed domestic abuse (DA) pathfinder to improve access to and inter-agency engagement with the provision of DA call out information and ensuring that this information is used to inform assessment and planning.	Head of Public Protection	October 2021
Case Supervision (5064)	Greater Manchester Probation Service should undertake risk of harm assessments in all applicable cases.		<ul style="list-style-type: none"> Greater Manchester Probation Service will continue to monitor quality of Court completed risk of harm assessments through the delivery of assurance activity. This will include management countersigning of OASys and a bi-annual audit of a sample of completed OASys assessments with a focus on ensuring assessments are based on the gathering of all appropriate sources of information. Following the completion of a Regional Court training needs analysis Greater Manchester Probation Service will ensure that Court SPOs have development plans in place for each individual staff member and have recorded in staff supervision notes that relevant training has been completed and assessment quality standards are understood and being applied. Greater Manchester Probation Service will establish Thematic Champions in each court team who will drive and support the quality improvement agenda, including completion and quality of risk of harm assessments. Alongside the SPO, Thematic Champions will be given time to facilitate practice discussions and workshops to improve knowledge, skills and confidence. 	<p>Head of Performance & Quality</p> <p>Court Functional Lead ACO</p> <p>Court Functional Lead ACO</p>	<p>March 2022</p> <p>December 2021</p> <p>December 2021</p>

Case Supervision (5065)	Greater Manchester Probation Service should complete safeguarding checks in light of new information and follow up responses promptly.		<ul style="list-style-type: none"> Greater Manchester Probation Service will ensure that all eligible staff have completed the mandatory Domestic Abuse and Child Safeguarding Training. Greater Manchester Probation Service will develop and implement practice recording guidance and management information reporting mechanisms to support and monitor improvements in the recording and follow up of domestic abuse checks and safeguarding referrals across all PDUs. 	<p>Head of Public Protection</p> <p>Head of Public Protection & Head of Performance & Quality</p>	<p>August 2021</p> <p>September 2021</p>
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