



HRA flows analysis for households owed a duty in 2019-20

The objective of this document is to provide an overview of the flow of households initially assessed as owed a Prevention or Relief duty between April 2019 and March 2020 and whose case had closed or received a Main duty decision as of March 2021. Flows are based on all cases with an initial assessment dated within a financial year and do not indicate the length of time taken for each case.

England level figures are presented rounded to the nearest 10 households.

This document can provide a better understanding of the data behind the statistics release flows breakdowns, for all households and for key sub-groups as filtered cohort. These cohorts are:

- All households
- Households with children
- Single households
- Rough sleeping at time of application
- Departure from custody
- Care leavers aged 18-20

The pages included in this document, and their purposes, are:

1. **Annual flow** - to view key cohorts and metrics for the households initially assessed as owed a Prevention or Relief duty.
- 2 **Overall outcomes** - to show the overall outcomes of those cases that have reached a conclusion or Main duty decision.
- 3 **Prevention outcomes** - to focus in detail on those households owed a Prevention duty on initial approach.
- 4 **Relief outcomes** - to focus in detail on those households owed a Relief duty on initial approach or after a Prevention duty ended in homelessness.
- 5 **Main duty decision** - to focus on those households homeless at the end of Relief and the outcome of their Main duty decision.

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All households



Annual flow

All households

The objective of this page is to provide an overview of the flow of 258,620 households initially assessed as owed a Prevention (51.4%) or Relief (48.6%) duty, on initial approach, between April 2019 and March 2020.

This group represented 100 % of approaches in 2019-20.

There are a range of journeys and outcomes for households flowing through the homelessness duties. Details on overall outcomes, Prevention, Relief and Main duty outcomes will be included in the upcoming pages.

Households with children

90,090

Single households

168,500

Single adult

152,260

Single male

97,890

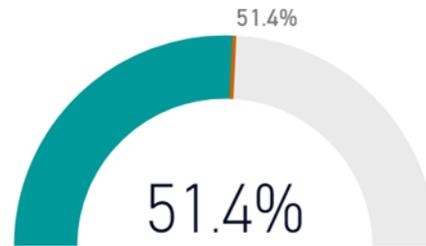
258,620

Cases that have reached a conclusion or Main duty decision

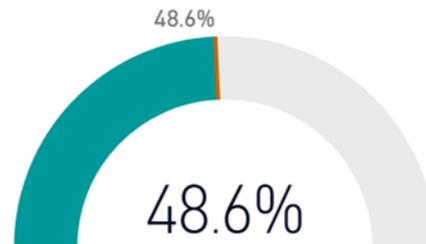
100.0%

% of all cases represented by cohort

Cases owed a Prevention duty



Cases owed a Relief duty



Households initially assessed as owed a homelessness duty

Total initially assessed as owed a Prevention or Relief duty	258,620
Assessed as Not homeless	15,400
Threatened with homelessness within 56 days - owed Prevention duty	133,000
Homeless - owed Relief duty	125,620
Households with accommodation secured at end of Prevention	80,520
Private rented sector - secured at prevention	32,870
Council or Registered Provider tenancy - secured at prevention	26,300
Social rented supported housing or hostel - secured at prevention	7,510
Staying with family or friends - secured at prevention	10,050
Other accommodation - secured at prevention	3,800
Households whose Prevention duty ended for Other reason	30,020
Households homeless at end of Prevention duty - owed Relief duty	22,460
Households with accommodation secured at end of Relief	61,020
Private rented sector - secured at relief	17,730
Council or Registered Provider tenancy - secured at relief	15,020
Social rented supported housing or hostel - secured at relief	16,210
Staying with family or friends - secured at relief	3,950
Other accommodation - secured at relief	8,120
Households whose Relief duty ended for Other reason	32,320
Households homeless at end of Relief duty - due a Main duty decision	54,730
Main duty acceptance (unintentionally homeless and priority need)	35,980
No Main duty owed	18,750
No Main duty owed - Homeless and no priority need	14,400
No Main duty owed - Intentionally homeless and priority need	3,070
No Main duty owed - other	1,290



Overall outcomes

All households

This page shows the overall outcomes of those cases that have reached a conclusion or Main duty decision, a combination of Prevention and Relief duty owed.

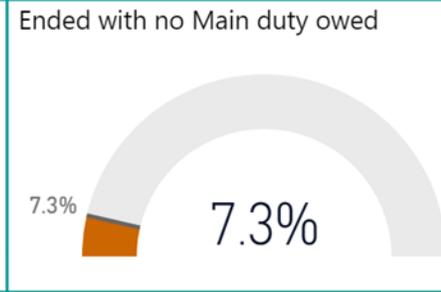
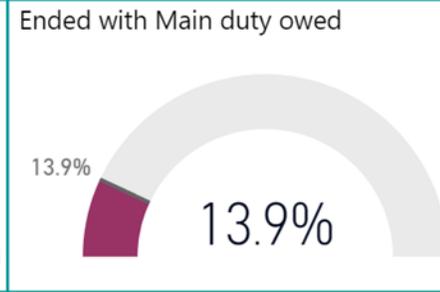
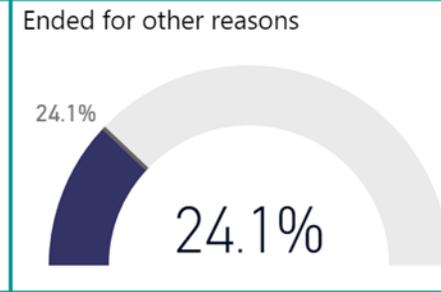
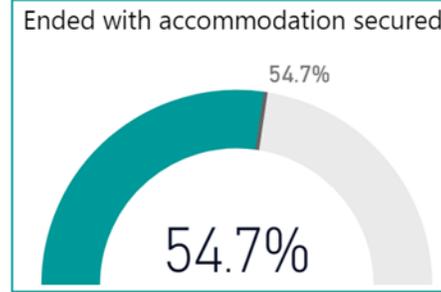
An overall 258,620 households were owed a Prevention or Relief duty:

- 141,540 households (54.7%) ended with an accommodation secured at the end of Prevention or Relief.
- 62,340 households (24.1%) left the system for other reasons.
- 54,730 households (21.2%) were homeless and due a Main duty decision following Relief.

The outcomes for those households homeless at the end of Relief, due a Main duty decision, are:

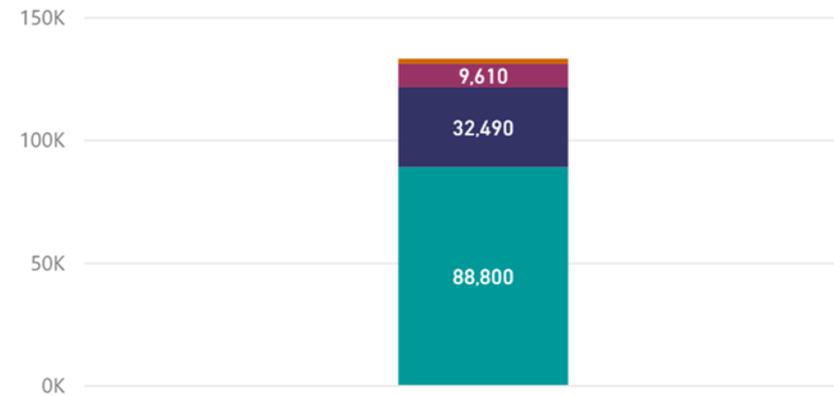
- 35,980 households (13.9%) ended with a Main duty owed.
- 18,750 households (7.3%) ended with homelessness and no Main duty owed.

* The percentages are referring to the total number of accommodations secured at the end of Prevention (securing an alternative or existing accommodation) and Relief.



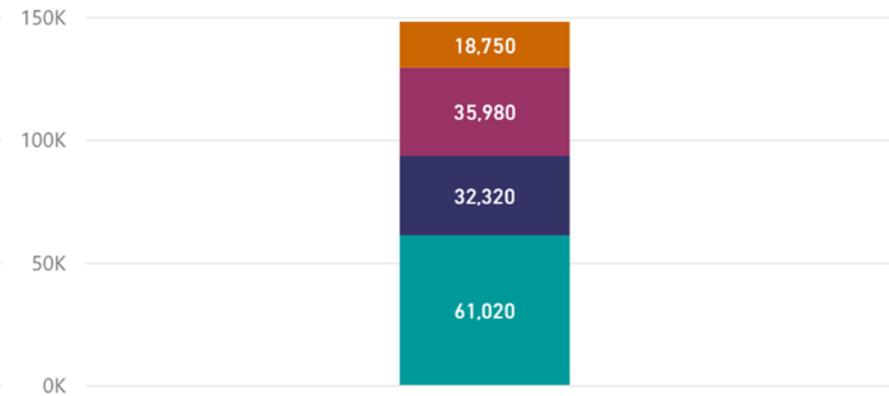
Prevention duty owed

Accommodation secured Other reasons Main duty owed No Main duty owed



Relief duty owed, including homeless after Prevention

Accommodation secured Other reasons Main duty owed No Main duty owed



Accommodation secured outcome *

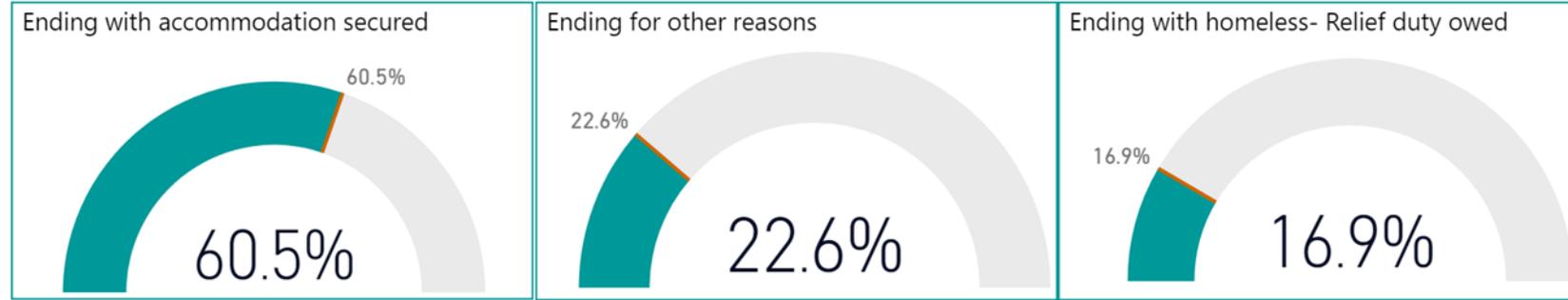
	Prevention duty-alternative	Prevention duty-existing	Relief duty	Total
Council tenancy	4.22%	2.07%	3.98%	10.28%
Not known	0.61%	0.25%	3.91%	4.77%
Other	0.82%	0.43%	1.72%	2.97%
Owner-occupier	0.08%	0.50%	0.11%	0.68%
Private rented sector: HMO	1.45%	0.42%	2.96%	4.83%
Private rented sector: lodging (not with family or friends)	0.39%	0.12%	0.43%	0.93%
Private rented sector: self-contained	13.00%	7.85%	9.14%	29.99%
Registered Provider tenancy	8.14%	4.14%	6.63%	18.91%
Social rented supported housing or hostel	4.37%	0.94%	11.45%	16.76%
Staying with family	1.68%	3.77%	1.90%	7.35%
Staying with friends	0.75%	0.89%	0.89%	2.54%
Total	35.51%	21.38%	43.11%	100.00%



Prevention outcomes

133,000

Prevention duty owed



All households

An overall 133,000 households were owed a Prevention duty on initial approach:

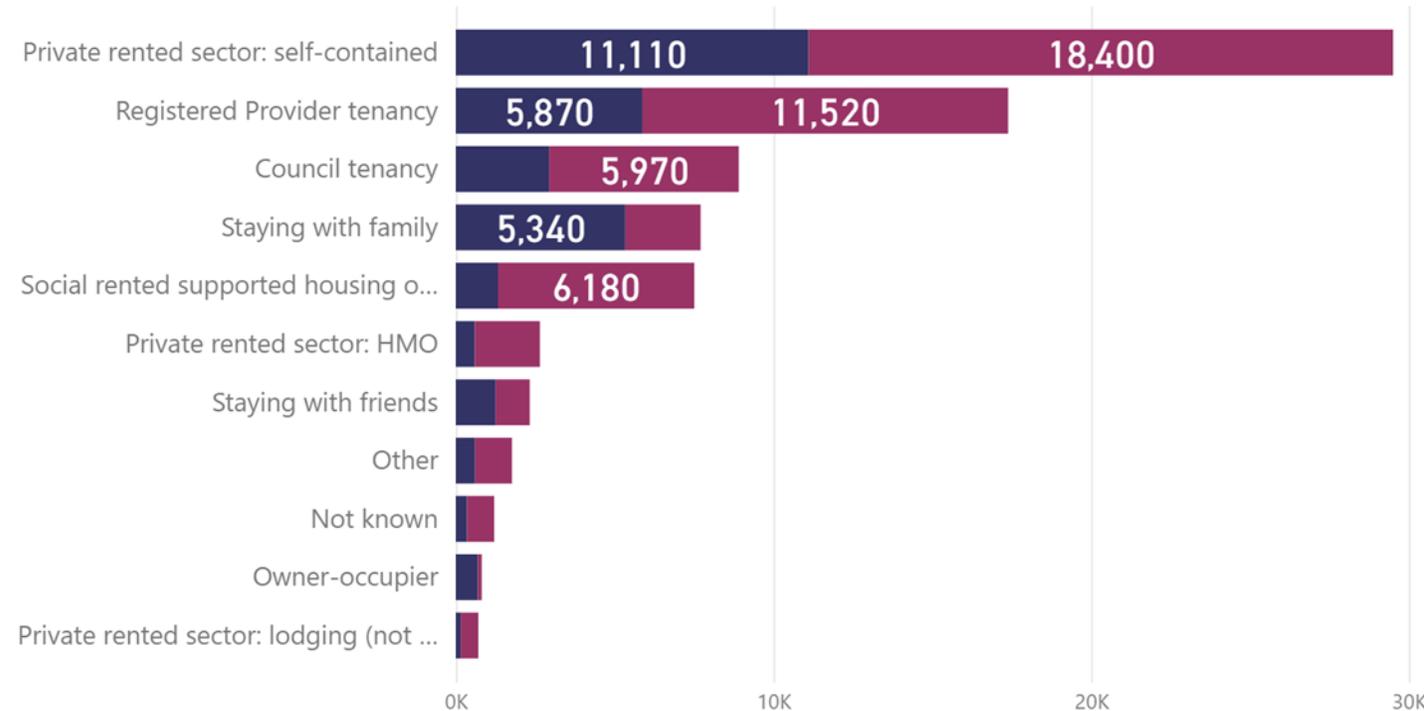
- 80,520 households (60.5%) secured accommodation for 6+ months.
- 30,020 households (22.6%) left the system for other reasons.
- 22,460 households (16.9%) were homeless and owed a Relief duty following Prevention.

Breakdown of Prevention duty outcomes

Preventions that ended with accommodation secured	60.5%
of which - secured existing accommodation	22.8%
of which - secured alternative accommodation	37.8%
Preventions that ended for other reasons	22.6%
of which - ended with contact lost	9.3%
of which - ended with withdrew/deceased	4.2%
of which - ended with refusals	1.0%
of which - ended with 56 expired and no further action	7.6%
Preventions that ended with homeless and Relief duty owed	16.9%
of which - owed a Main duty following Relief	7.2%
of which - not owed a Main duty following Relief	8.8%

Accommodation secured at the end of Prevention

● Existing accommodation secured ● Alternative accommodation secured

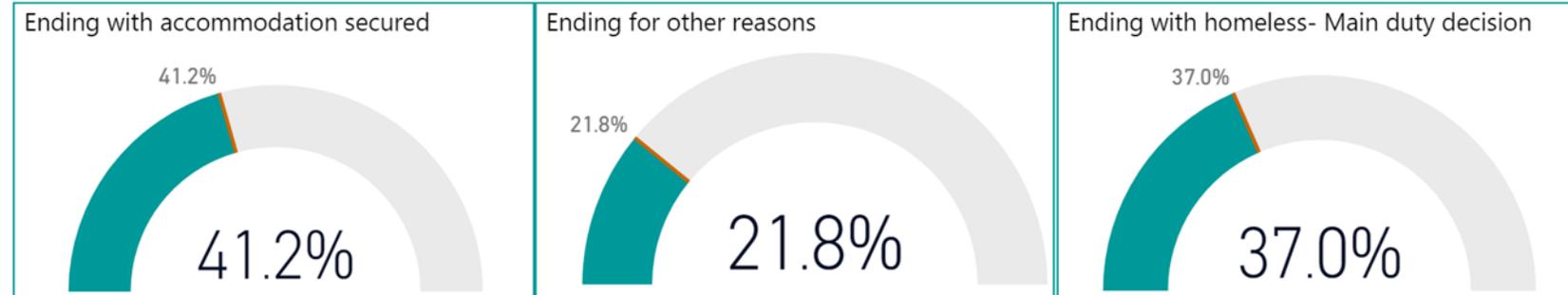




Relief outcomes

148,080

Relief duty owed, including homeless after Prevention



All households

An overall 148,080 households were owed a Relief duty. This includes the 22,460 households owed a Relief duty following unsuccessful Prevention, in addition to 125,620 households assessed as homeless on initial approach.

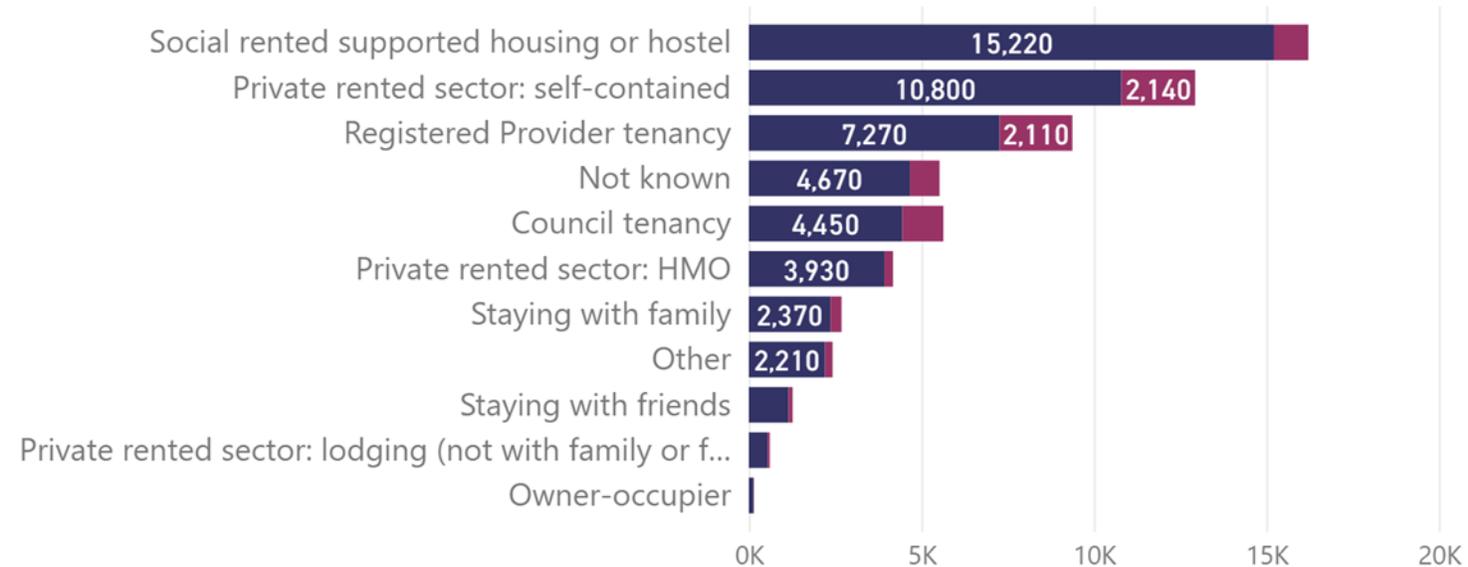
- 61,020 households (41.2%) secured accommodation for 6+ months.
- 32,320 households (21.8%) left the system for other reasons.
- 54,730 households (37%) were homeless and due a Main duty decision following Relief.

Breakdown of Relief duty outcomes

Reliefs that ended with accommodation secured	41.2%
Reliefs that ended for other reasons	21.8%
of which - ended with contact lost	12.2%
of which - ended with refusals	1.4%
of which - ended with withdrew/deceased	6.1%
Reliefs that ended with homelessness and Main duty decision	37.0%
of which - Main duty acceptance	24.3%
of which - not owed a Main duty, no priority need	9.7%
of which - not owed a Main duty, intentionally homeless	2.1%
of which - not owed a Main duty, other	0.9%

The household's accommodation when Relief duty ended.

● Relief duties owed ● Prevention duties that end with homelessness



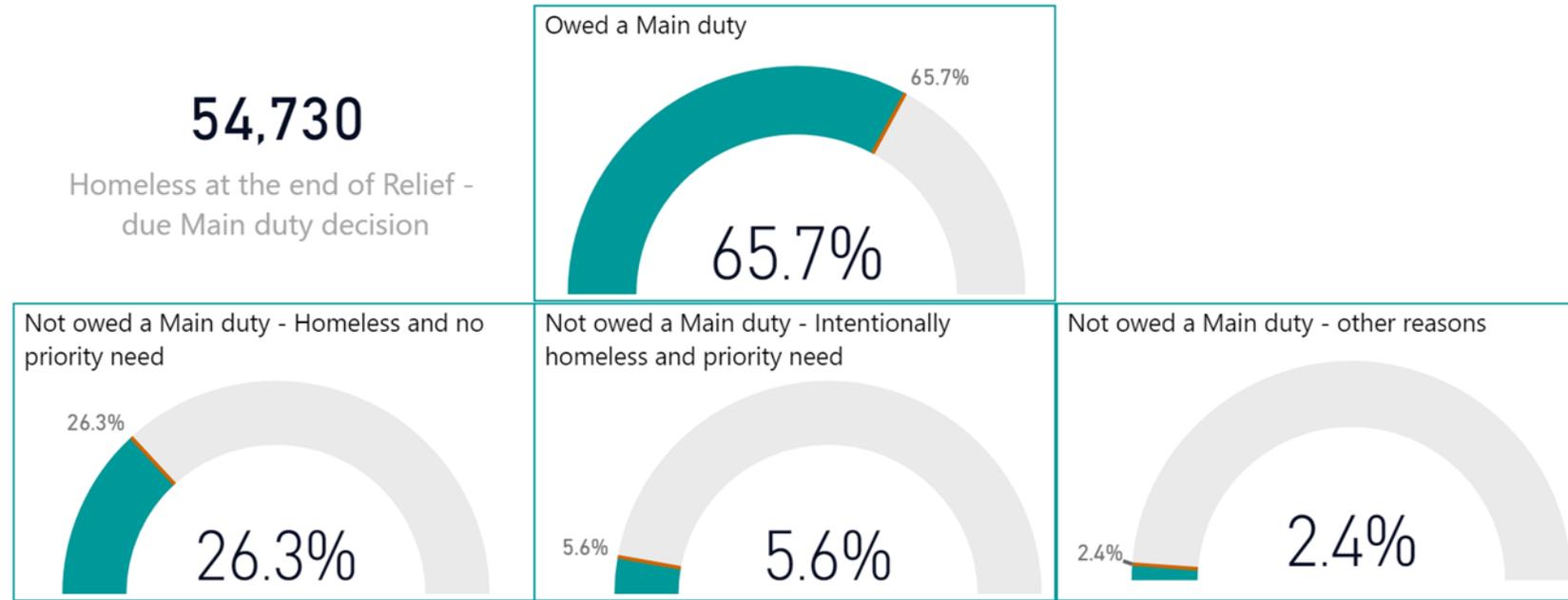


Main duty decision

All households

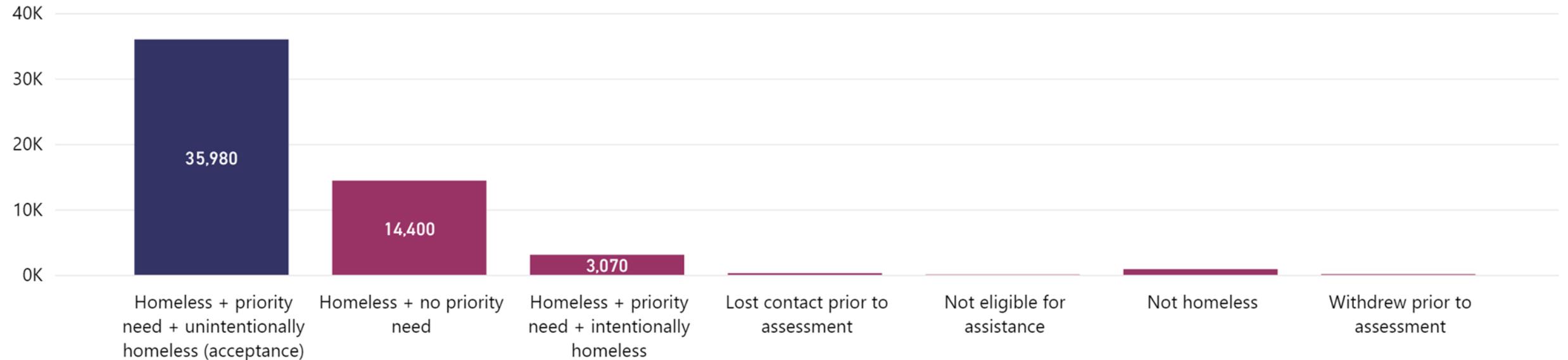
An overall 54,730 households were homeless and due a Main duty decision following Relief:

- 35,980 households (65.7%) were owed a Main duty.
- 18,750 households (34.3%) were homeless and not owed a Main duty, of which:
 - 14,400 households (26.3%) were no priority need
 - 3,070 households (5.6%) were priority need and intentionally homeless.
 - 1,290 households (2.4%) were not owed a Main duty for other reasons.



The outcome of the decision issued on what duty (if any) is owed when Relief stage ends (the Main duty).

● Owed a Main duty ● Not owed a Main duty





Households with children



Annual flow

Households with children

The objective of this page is to provide an overview of the flow of 90,090 households initially assessed as owed a Prevention (64.5%) or Relief (35.5%) duty, on initial approach, between April 2019 and March 2020.

This group represented 34.8 % of approaches in 2019-20.

There are a range of journeys and outcomes for households flowing through the homelessness duties. Details on overall outcomes, Prevention, Relief and Main duty outcomes will be included in the upcoming pages.

Households with children

90,090

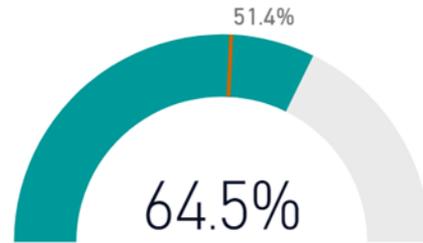
90,090

Cases that have reached a conclusion or Main duty decision

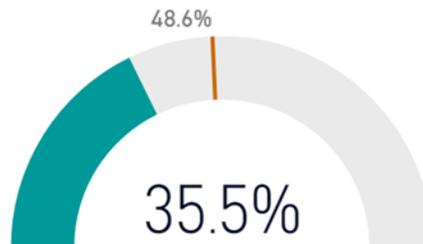
34.8%

% of all cases represented by cohort

Cases owed a Prevention duty



Cases owed a Relief duty



Households initially assessed as owed a homelessness duty

Total initially assessed as owed a Prevention or Relief duty	90,090
Assessed as Not homeless	4,590
Threatened with homelessness within 56 days - owed Prevention duty	58,100
Homeless - owed Relief duty	31,990
Households with accommodation secured at end of Prevention	34,920
Private rented sector - secured at prevention	17,140
Council or Registered Provider tenancy - secured at prevention	11,890
Social rented supported housing or hostel - secured at prevention	1,070
Staying with family or friends - secured at prevention	3,460
Other accommodation - secured at prevention	1,360
Households whose Prevention duty ended for Other reason	10,510
Households homeless at end of Prevention duty - owed Relief duty	12,670
Households with accommodation secured at end of Relief	15,020
Private rented sector - secured at relief	5,250
Council or Registered Provider tenancy - secured at relief	5,930
Social rented supported housing or hostel - secured at relief	830
Staying with family or friends - secured at relief	850
Other accommodation - secured at relief	2,170
Households whose Relief duty ended for Other reason	6,110
Households homeless at end of Relief duty - due a Main duty decision	23,530
Main duty acceptance (unintentionally homeless and priority need)	21,350
No Main duty owed	2,180
No Main duty owed - Homeless and no priority need	290
No Main duty owed - Intentionally homeless and priority need	1,500
No Main duty owed - other	390



Overall outcomes

Households with children

This page shows the overall outcomes of those cases that have reached a conclusion or Main duty decision, a combination of Prevention and Relief duty owed.

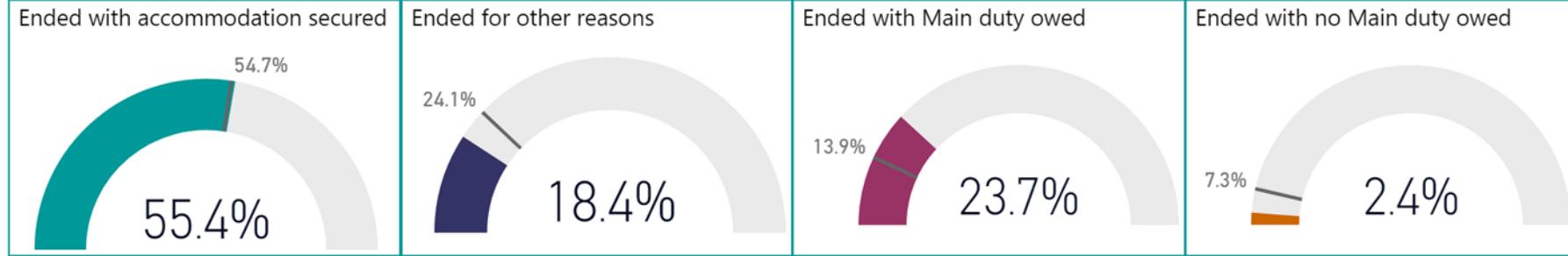
An overall 90,090 households were owed a Prevention or Relief duty:

- 49,940 households (55.4%) ended with an accommodation secured at the end of Prevention or Relief.
- 16,620 households (18.4%) left the system for other reasons.
- 23,530 households (26.1%) were homeless and due a Main duty decision following Relief.

The outcomes for those households homeless at the end of Relief, due a Main duty decision, are:

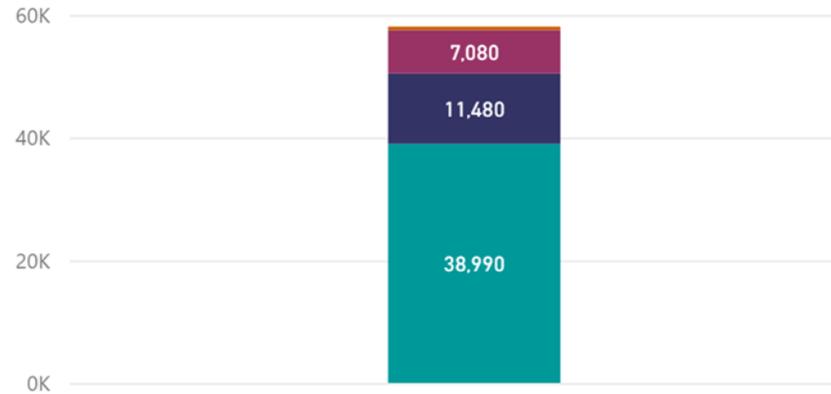
- 21,350 households (23.7%) ended with a Main duty owed.
- 2,180 households (2.4%) ended with homelessness and no Main duty owed.

* The percentages are referring to the total number of accommodations secured at the end of Prevention (securing an alternative or existing accommodation) and Relief.



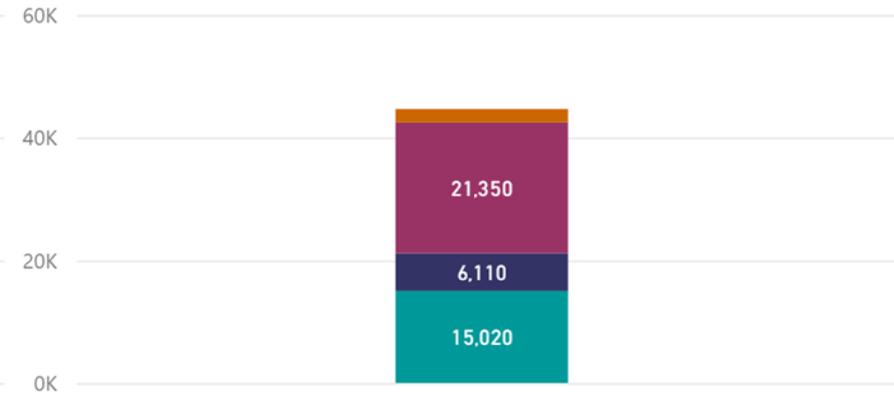
Prevention duty owed

Accommodation secured Other reasons Main duty owed No Main duty owed



Relief duty owed, including homeless after Prevention

Accommodation secured Other reasons Main duty owed No Main duty owed



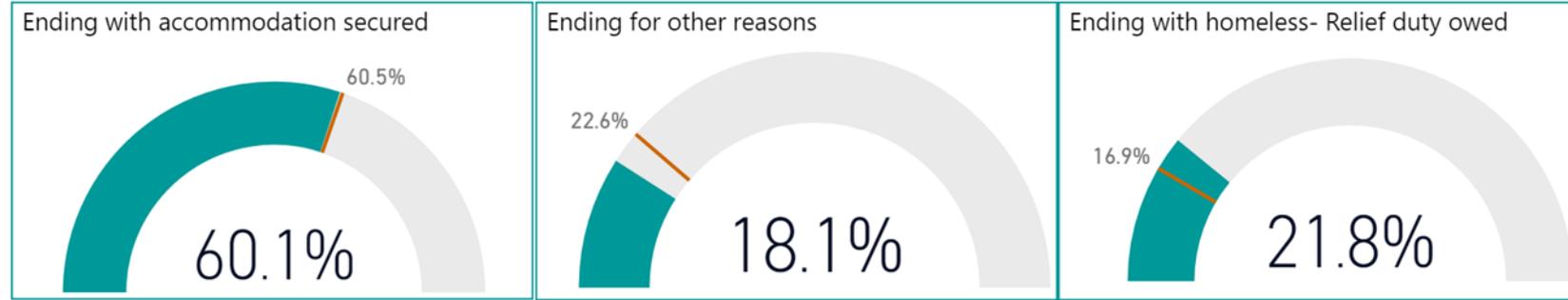
Accommodation secured outcome *	Prevention duty-alternative	Prevention duty-existing	Relief duty	Total
Council tenancy	5.30%	2.34%	4.35%	11.98%
Not known	0.64%	0.32%	3.13%	4.09%
Other	0.71%	0.48%	1.10%	2.30%
Owner-occupier	0.10%	0.46%	0.11%	0.67%
Private rented sector: HMO	0.35%	0.25%	0.23%	0.83%
Private rented sector: lodging (not with family or friends)	0.21%	0.08%	0.11%	0.40%
Private rented sector: self-contained	19.98%	13.47%	10.16%	43.61%
Registered Provider tenancy	10.63%	5.54%	7.52%	23.70%
Social rented supported housing or hostel	1.55%	0.58%	1.66%	3.80%
Staying with family	1.78%	4.18%	1.36%	7.33%
Staying with friends	0.46%	0.50%	0.34%	1.30%
Total	41.72%	28.20%	30.08%	100.00%



Prevention outcomes

58,100

Prevention duty owed



Households with children

An overall 58,100 households were owed a Prevention duty on initial approach:

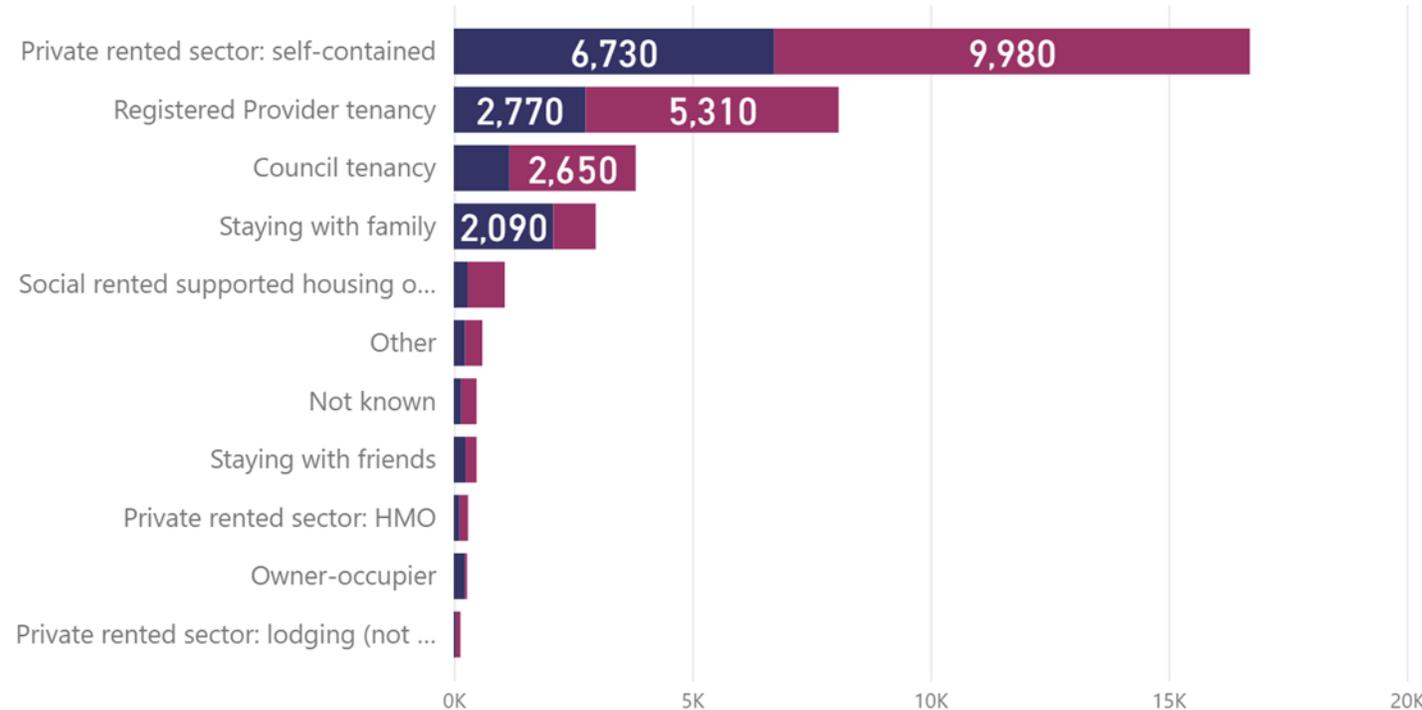
- 34,920 households (60.1%) secured accommodation for 6+ months.
- 10,510 households (18.1%) left the system for other reasons.
- 12,670 households (21.8%) were homeless and owed a Relief duty following Prevention.

Breakdown of Prevention duty outcomes

Preventions that ended with accommodation secured	60.1%
of which - secured existing accommodation	24.2%
of which - secured alternative accommodation	35.9%
Preventions that ended for other reasons	18.1%
of which - ended with contact lost	6.7%
of which - ended with withdrew/deceased	3.5%
of which - ended with refusals	0.9%
of which - ended with 56 expired and no further action	6.5%
Preventions that ended with homeless and Relief duty owed	21.8%
of which - owed a Main duty following Relief	12.2%
of which - not owed a Main duty following Relief	13.1%

Accommodation secured at the end of Prevention

● Existing accommodation secured ● Alternative accommodation secured

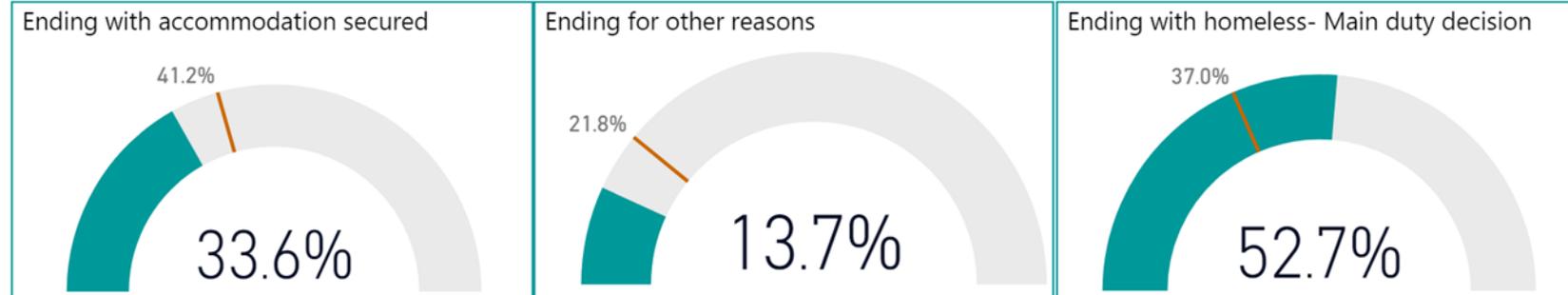




Relief outcomes

44,660

Relief duty owed, including homeless after Prevention



Households with children

An overall 44,660 households were owed a Relief duty. This includes the 12,670 households owed a Relief duty following unsuccessful Prevention, in addition to 31,990 households assessed as homeless on initial approach.

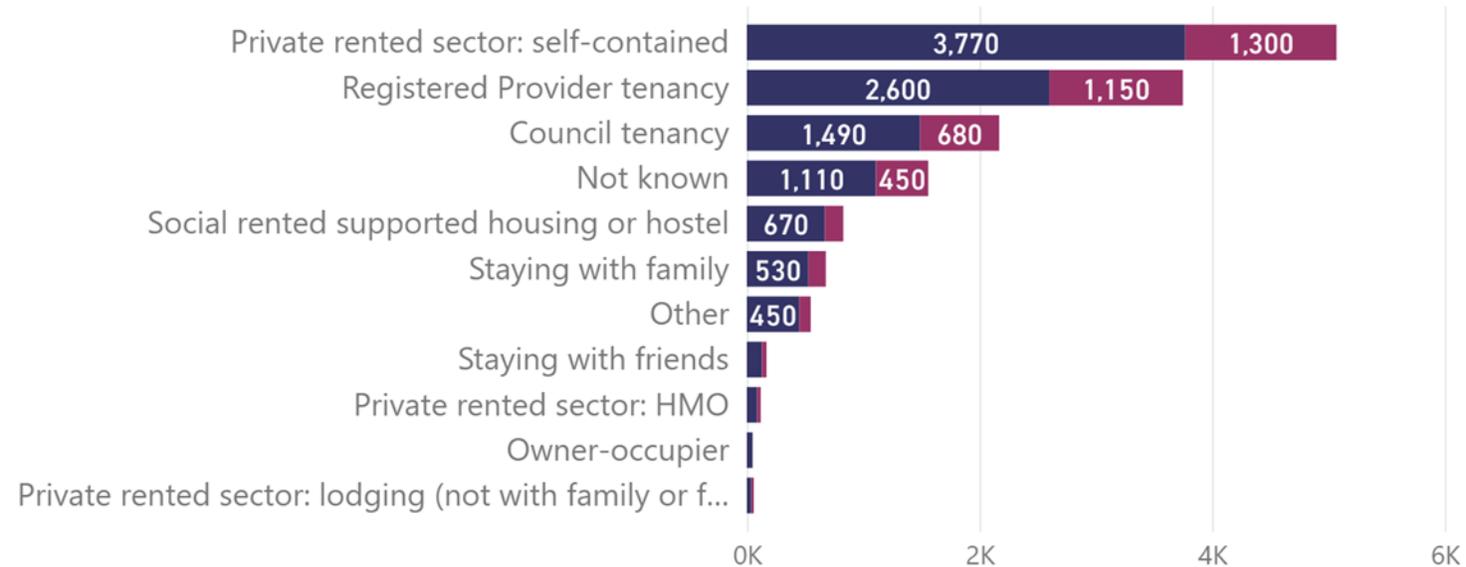
- 15,020 households (33.6%) secured accommodation for 6+ months.
- 6,110 households (13.7%) left the system for other reasons.
- 23,530 households (52.7%) were homeless and due a Main duty decision following Relief.

Breakdown of Relief duty outcomes

Reliefs that ended with accommodation secured	33.6%
Reliefs that ended for other reasons	13.7%
of which - ended with contact lost	5.2%
of which - ended with refusals	1.5%
of which - ended with withdrew/deceased	5.0%
Reliefs that ended with homelessness and Main duty decision	52.7%
of which - Main duty acceptance	47.8%
of which - not owed a Main duty, no priority need	0.7%
of which - not owed a Main duty, intentionally homeless	3.4%
of which - not owed a Main duty, other	0.9%

The household's accommodation when Relief duty ended.

● Relief duties owed ● Prevention duties that end with homelessness



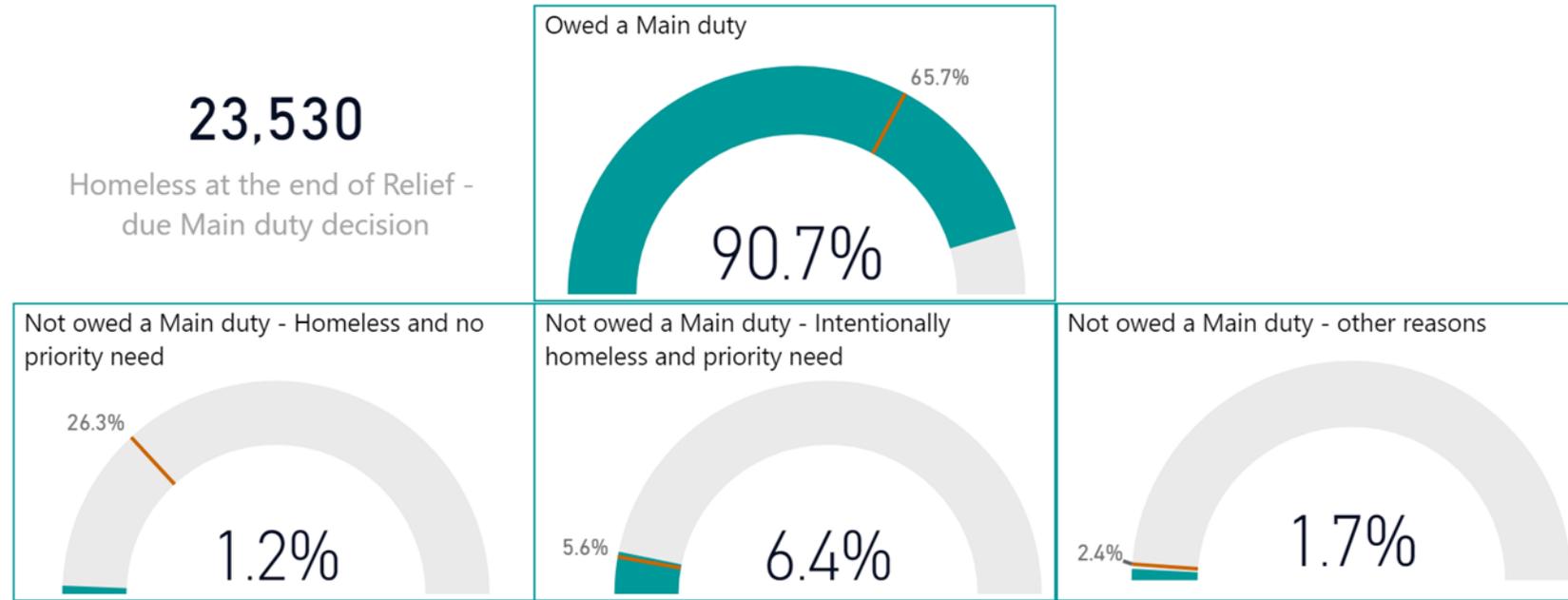


Main duty decision

Households with children

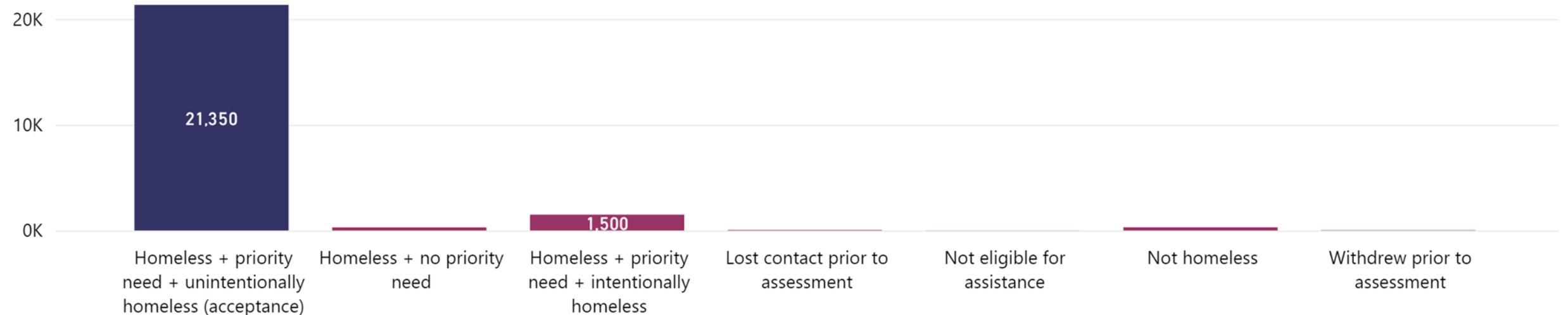
An overall 23,530 households were homeless and due a Main duty decision following Relief:

- 21,350 households (90.7%) were owed a Main duty.
- 2,180 households (9.3%) were homeless and not owed a Main duty, of which:
 - 290 households (1.2%) were no priority need
 - 1,500 households (6.4%) were priority need and intentionally homeless.
 - 390 households (1.7%) were not owed a Main duty for other reasons.



The outcome of the decision issued on what duty (if any) is owed when Relief stage ends (the Main duty).

● Owed a Main duty ● Not owed a Main duty





Single households



Annual flow

Single households

The objective of this page is to provide an overview of the flow of 168,500 households initially assessed as owed a Prevention (44.4%) or Relief (55.6%) duty, on initial approach, between April 2019 and March 2020.

This group represented 65.2 % of approaches in 2019-20.

There are a range of journeys and outcomes for households flowing through the homelessness duties. Details on overall outcomes, Prevention, Relief and Main duty outcomes will be included in the upcoming pages.

Single households

168,500

Single adult

152,260

Single male

97,890

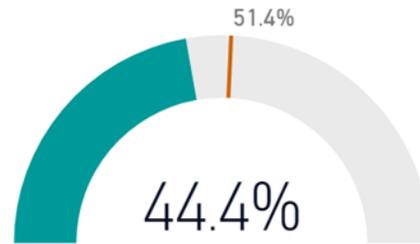
168,500

Cases that have reached a conclusion or Main duty decision

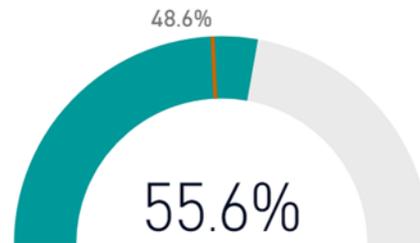
65.2%

% of all cases represented by cohort

Cases owed a Prevention duty



Cases owed a Relief duty



Households initially assessed as owed a homelessness duty

Total initially assessed as owed a Prevention or Relief duty	168,500
Assessed as Not homeless	10,810
Threatened with homelessness within 56 days - owed Prevention duty	74,880
Homeless - owed Relief duty	93,620
Households with accommodation secured at end of Prevention	45,590
Private rented sector - secured at prevention	15,720
Council or Registered Provider tenancy - secured at prevention	14,400
Social rented supported housing or hostel - secured at prevention	6,440
Staying with family or friends - secured at prevention	6,590
Other accommodation - secured at prevention	2,440
Households whose Prevention duty ended for Other reason	19,510
Households homeless at end of Prevention duty - owed Relief duty	9,790
Households with accommodation secured at end of Relief	46,000
Private rented sector - secured at relief	12,480
Council or Registered Provider tenancy - secured at relief	9,090
Social rented supported housing or hostel - secured at relief	15,380
Staying with family or friends - secured at relief	3,100
Other accommodation - secured at relief	5,950
Households whose Relief duty ended for Other reason	26,210
Households homeless at end of Relief duty - due a Main duty decision	31,200
Main duty acceptance (unintentionally homeless and priority need)	14,630
No Main duty owed	16,570
No Main duty owed - Homeless and no priority need	14,100
No Main duty owed - Intentionally homeless and priority need	1,570
No Main duty owed - other	900



Overall outcomes

Single households

This page shows the overall outcomes of those cases that have reached a conclusion or Main duty decision, a combination of Prevention and Relief duty owed.

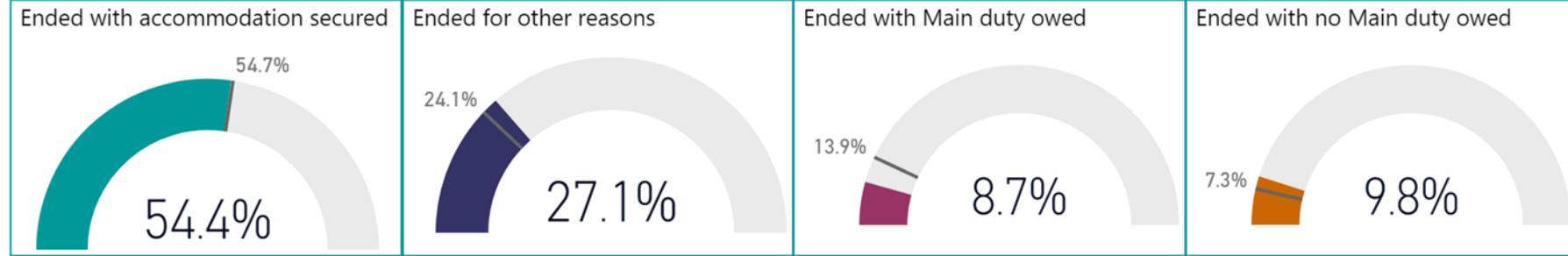
An overall 168,500 households were owed a Prevention or Relief duty:

- 91,590 households (54.4%) ended with an accommodation secured at the end of Prevention or Relief.
- 45,720 households (27.1%) left the system for other reasons.
- 31,200 households (18.5%) were homeless and due a Main duty decision following Relief.

The outcomes for those households homeless at the end of Relief, due a Main duty decision, are:

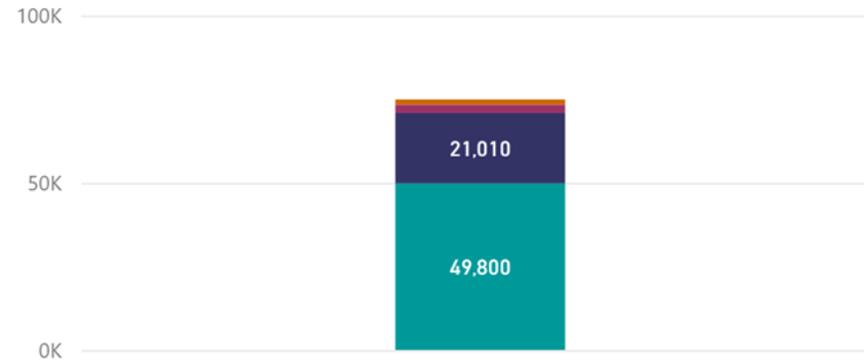
- 14,630 households (8.7%) ended with a Main duty owed.
- 16,570 households (9.8%) ended with homelessness and no Main duty owed.

* The percentages are referring to the total number of accommodations secured at the end of Prevention (securing an alternative or existing accommodation) and Relief.



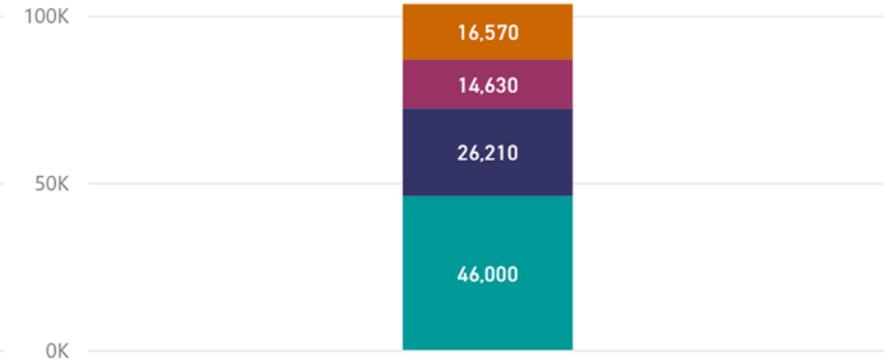
Prevention duty owed

● Accommodation secured ● Other reasons ● Main duty owed ● No Main duty owed



Relief duty owed, including homeless after Prevention

● Accommodation secured ● Other reasons ● Main duty owed ● No Main duty owed



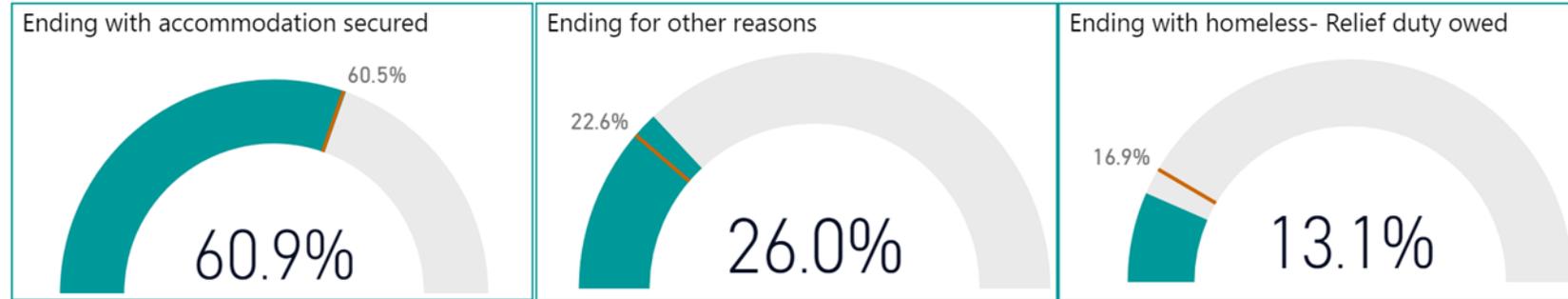
Accommodation secured outcome *	Prevention duty-alternative	Prevention duty-existing	Relief duty	Total
Council tenancy	3.63%	1.93%	3.79%	9.35%
Not known	0.59%	0.21%	4.33%	5.13%
Other	0.88%	0.40%	2.06%	3.34%
Owner-occupier	0.07%	0.52%	0.11%	0.69%
Private rented sector: HMO	2.05%	0.52%	4.44%	7.01%
Private rented sector: lodging (not with family or friends)	0.49%	0.13%	0.60%	1.22%
Private rented sector: self-contained	9.19%	4.78%	8.59%	22.56%
Registered Provider tenancy	6.78%	3.38%	6.14%	16.30%
Social rented supported housing or hostel	5.90%	1.13%	16.79%	23.83%
Staying with family	1.62%	3.55%	2.19%	7.36%
Staying with friends	0.92%	1.11%	1.19%	3.22%
Total	32.12%	17.66%	50.22%	100.00%



Prevention outcomes

74,880

Prevention duty owed



Single households

An overall 74,880 households were owed a Prevention duty on initial approach:

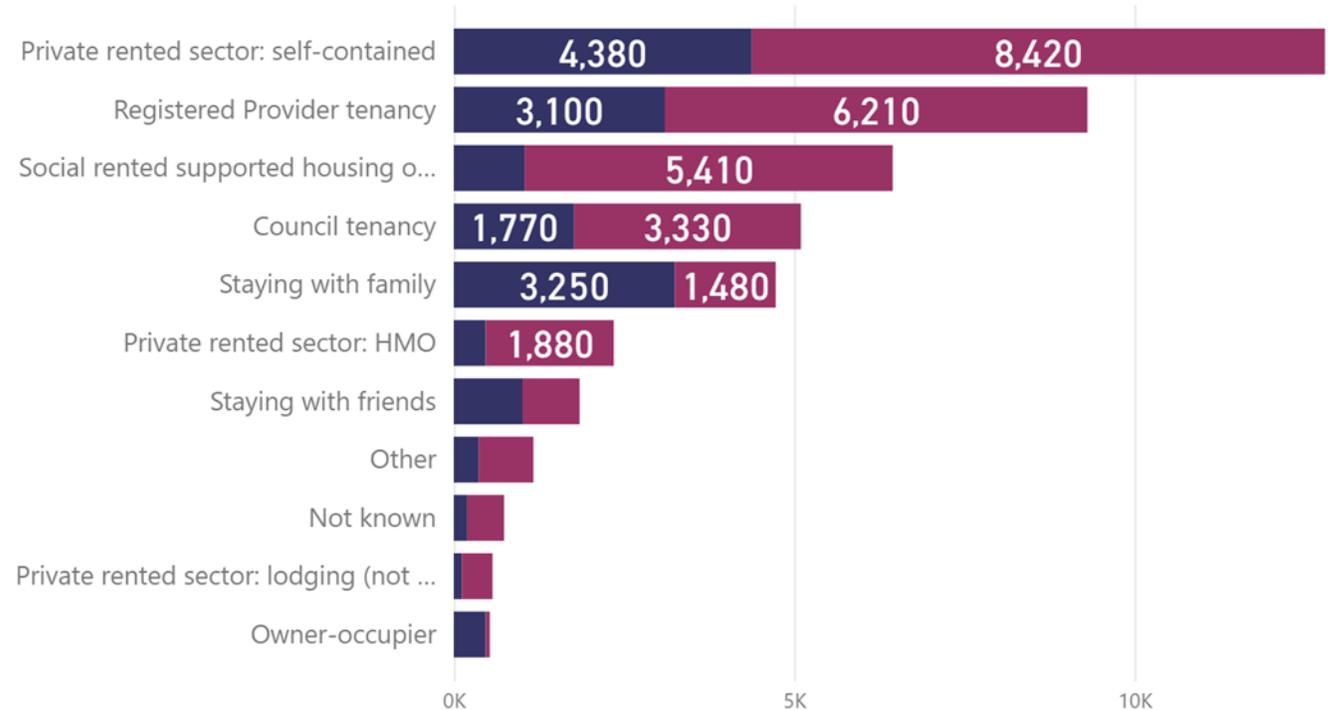
- 45,590 households (60.9%) secured accommodation for 6+ months.
- 19,510 households (26%) left the system for other reasons.
- 9,790 households (13.1%) were homeless and owed a Relief duty following Prevention.

Breakdown of Prevention duty outcomes

Preventions that ended with accommodation secured	60.9%
of which - secured existing accommodation	21.6%
of which - secured alternative accommodation	39.3%
Preventions that ended for other reasons	26.0%
of which - ended with contact lost	11.4%
of which - ended with withdrew/deceased	4.7%
of which - ended with refusals	1.0%
of which - ended with 56 expired and no further action	8.5%
Preventions that ended with homeless and Relief duty owed	13.1%
of which - owed a Main duty following Relief	3.4%
of which - not owed a Main duty following Relief	5.4%

Accommodation secured at the end of Prevention

● Existing accommodation secured ● Alternative accommodation secured

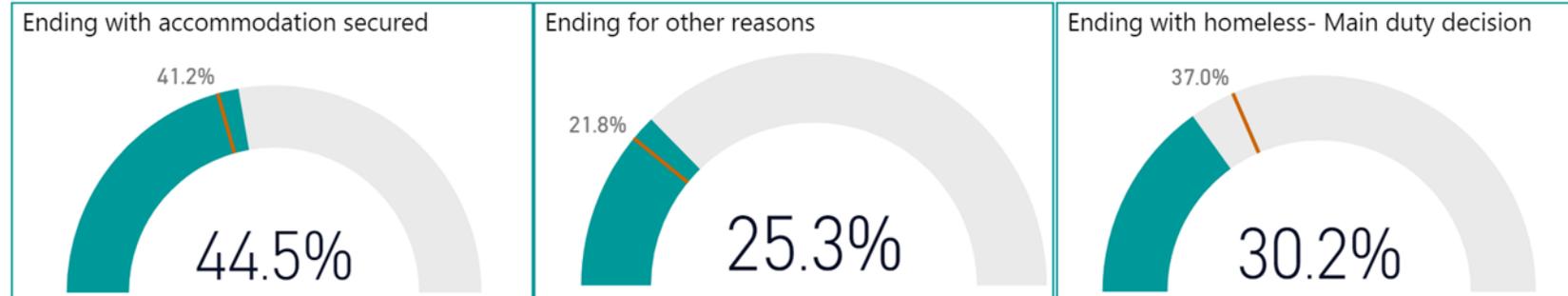




Relief outcomes

103,400

Relief duty owed, including homeless after Prevention



Single households

An overall 103,400 households were owed a Relief duty. This includes the 9,790 households owed a Relief duty following unsuccessful Prevention, in addition to 93,620 households assessed as homeless on initial approach.

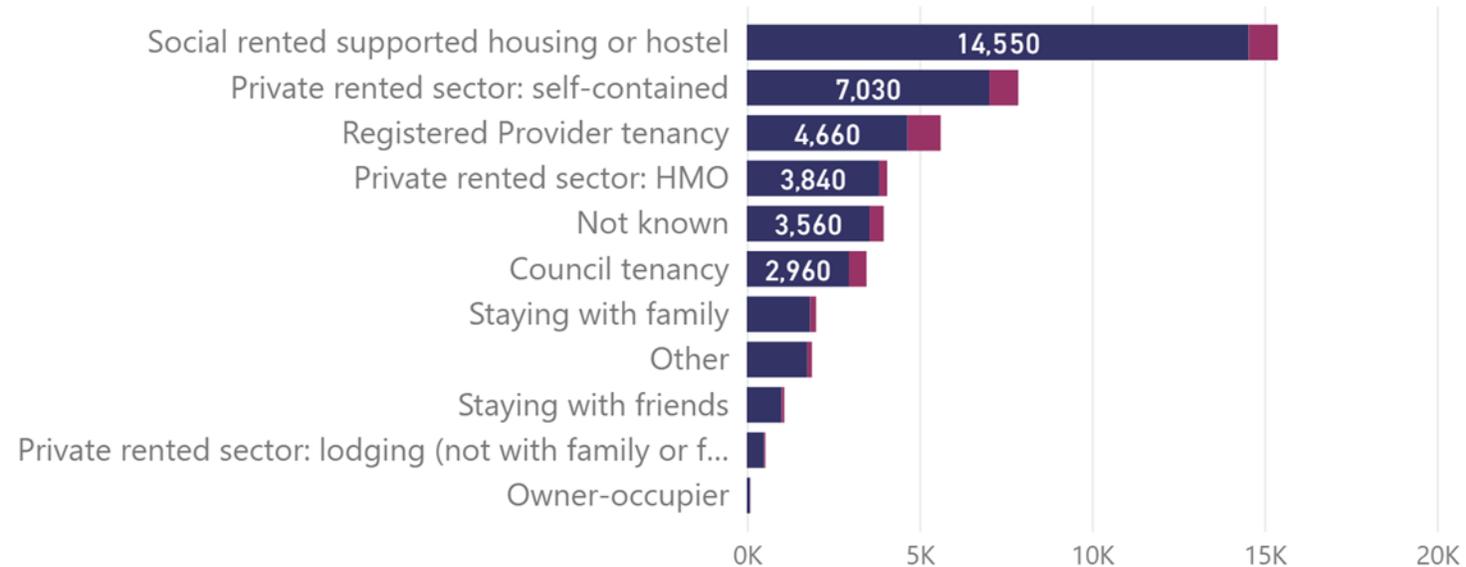
- 46,000 households (44.5%) secured accommodation for 6+ months.
- 26,210 households (25.3%) left the system for other reasons.
- 31,200 households (30.2%) were homeless and due a Main duty decision following Relief.

Breakdown of Relief duty outcomes

Reliefs that ended with accommodation secured	44.5%
Reliefs that ended for other reasons	25.3%
of which - ended with contact lost	15.3%
of which - ended with refusals	1.3%
of which - ended with withdrew/deceased	6.5%
Reliefs that ended with homelessness and Main duty decision	30.2%
of which - Main duty acceptance	14.1%
of which - not owed a Main duty, no priority need	13.6%
of which - not owed a Main duty, intentionally homeless	1.5%
of which - not owed a Main duty, other	0.9%

The household's accommodation when Relief duty ended.

● Relief duties owed ● Prevention duties that end with homelessness



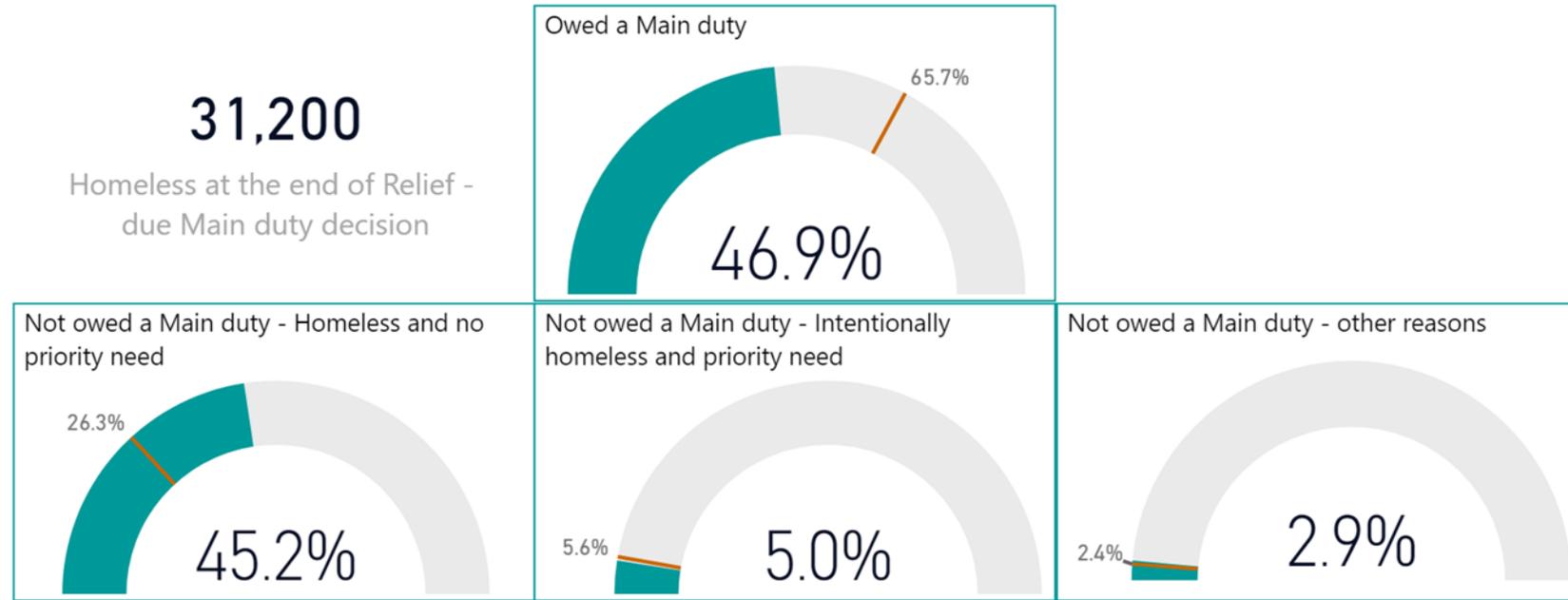


Main duty decision

Single households

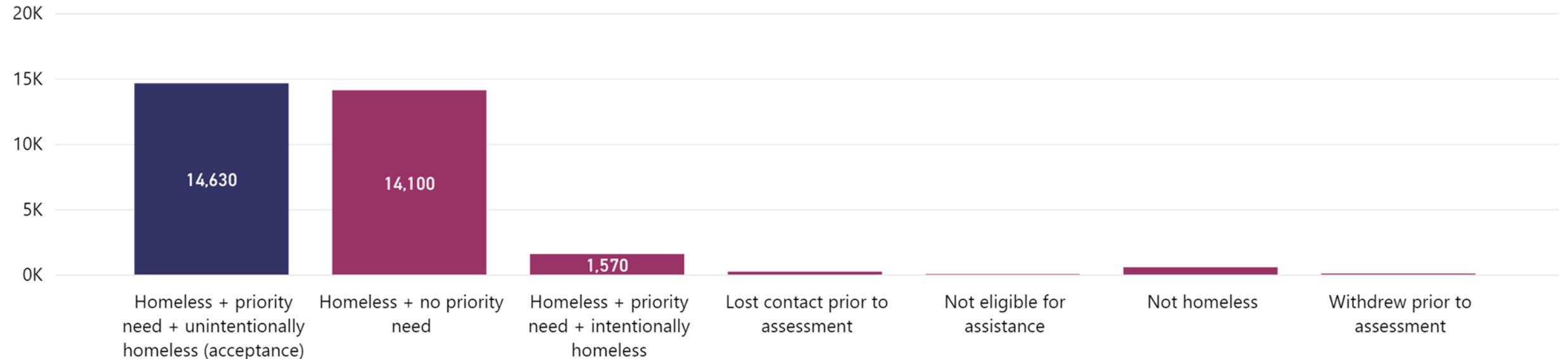
An overall 31,200 households were homeless and due a Main duty decision following Relief:

- 14,630 households (46.9%) were owed a Main duty.
- 16,570 households (53.1%) were homeless and not owed a Main duty, of which:
 - 14,100 households (45.2%) were no priority need
 - 1,570 households (5%) were priority need and intentionally homeless.
 - 900 households (2.9%) were not owed a Main duty for other reasons.



The outcome of the decision issued on what duty (if any) is owed when Relief stage ends (the Main duty).

● Owed a Main duty ● Not owed a Main duty





Rough sleeping at time of application



Annual flow

Rough sleeping at time of application

The objective of this page is to provide an overview of the flow of 7,300 households initially assessed as owed a Prevention (%) or Relief (100%) duty, on initial approach, between April 2019 and March 2020.

This group represented 2.8 % of approaches in 2019-20.

There are a range of journeys and outcomes for households flowing through the homelessness duties. Details on overall outcomes, Prevention, Relief and Main duty outcomes will be included in the upcoming pages.

Households with children

120

Single households

7,180

Single adult

6,850

Single male

5,700

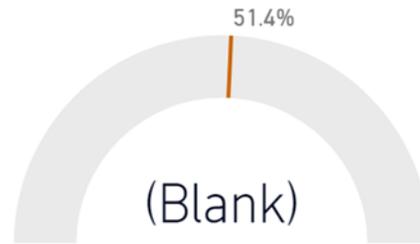
7,300

Cases that have reached a conclusion or Main duty decision

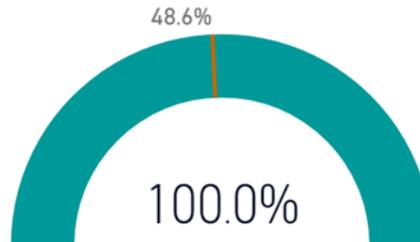
2.8%

% of all cases represented by cohort

Cases owed a Prevention duty



Cases owed a Relief duty



Households initially assessed as owed a homelessness duty

Total initially assessed as owed a Prevention or Relief duty	7,300
Assessed as Not homeless	
Threatened with homelessness within 56 days - owed Prevention duty	
Homeless - owed Relief duty	7,300
Households with accommodation secured at end of Prevention	
Private rented sector - secured at prevention	
Council or Registered Provider tenancy - secured at prevention	
Social rented supported housing or hostel - secured at prevention	
Staying with family or friends - secured at prevention	
Other accommodation - secured at prevention	
Households whose Prevention duty ended for Other reason	
Households homeless at end of Prevention duty - owed Relief duty	
Households with accommodation secured at end of Relief	3,260
Private rented sector - secured at relief	860
Council or Registered Provider tenancy - secured at relief	350
Social rented supported housing or hostel - secured at relief	1,490
Staying with family or friends - secured at relief	110
Other accommodation - secured at relief	450
Households whose Relief duty ended for Other reason	2,170
Households homeless at end of Relief duty - due a Main duty decision	1,870
Main duty acceptance (unintentionally homeless and priority need)	650
No Main duty owed	1,220
No Main duty owed - Homeless and no priority need	1,020
No Main duty owed - Intentionally homeless and priority need	130
No Main duty owed - other	70



Overall outcomes

Rough sleeping at time of application

This page shows the overall outcomes of those cases that have reached a conclusion or Main duty decision, a combination of Prevention and Relief duty owed.

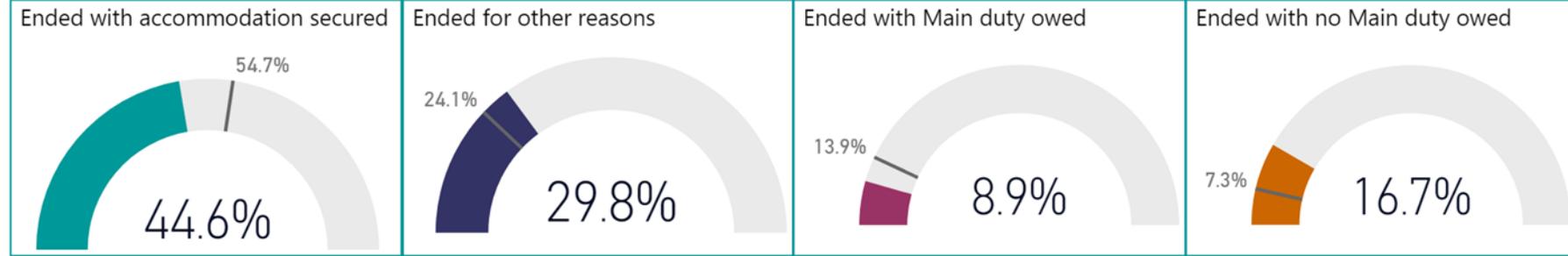
An overall 7,300 households were owed a Prevention or Relief duty:

- 3,260 households (44.6%) ended with an accommodation secured at the end of Prevention or Relief.
- 2,170 households (29.8%) left the system for other reasons.
- 1,870 households (25.6%) were homeless and due a Main duty decision following Relief.

The outcomes for those households homeless at the end of Relief, due a Main duty decision, are:

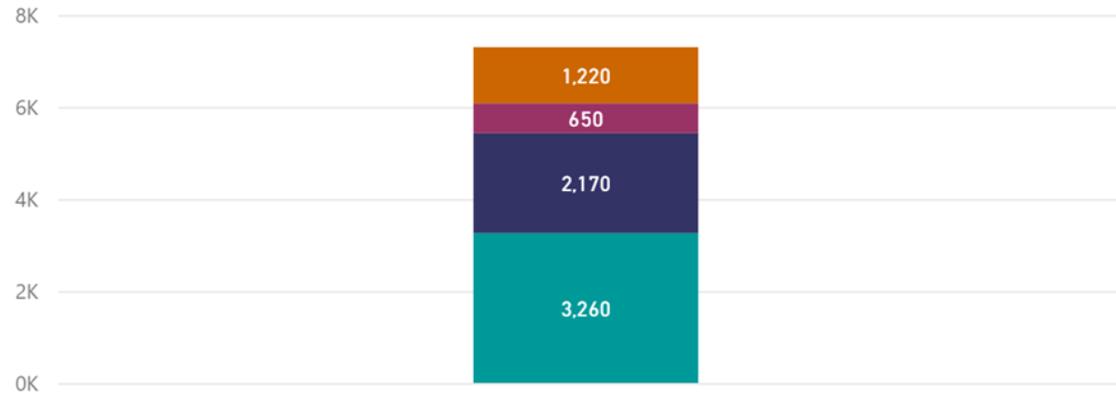
- 650 households (8.9%) ended with a Main duty owed.
- 1,220 households (16.7%) ended with homelessness and no Main duty owed.

* The percentages are referring to the total number of accommodations secured at the end of Prevention (securing an alternative or existing accommodation) and Relief.



Relief duty owed, including homeless after Prevention

● Accommodation secured ● Other reasons ● Main duty owed ● No Main duty owed



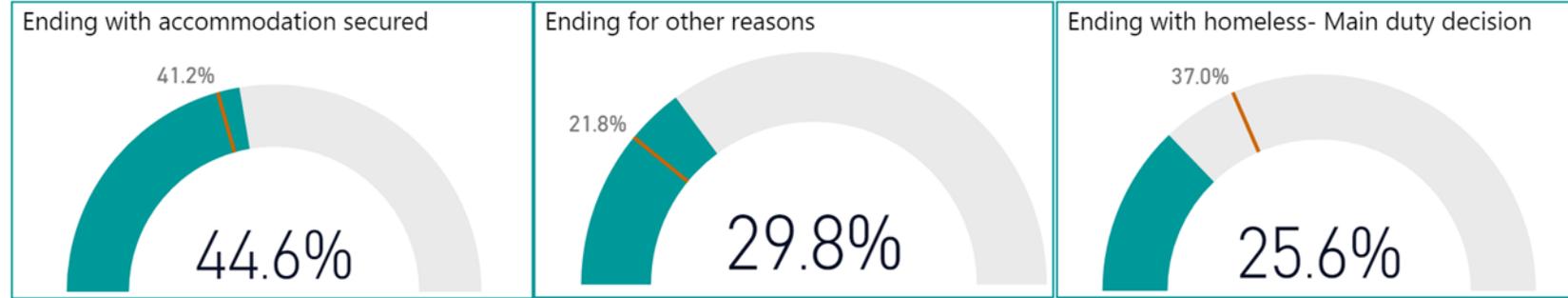
Accommodation secured outcome *	Relief duty	Total
Council tenancy	3.31%	3.31%
Not known	7.70%	7.70%
Other	6.11%	6.11%
Owner-occupier	0.12%	0.12%
Private rented sector: HMO	10.62%	10.62%
Private rented sector: lodging (not with family or friends)	1.26%	1.26%
Private rented sector: self-contained	14.64%	14.64%
Registered Provider tenancy	7.33%	7.33%
Social rented supported housing or hostel	45.57%	45.57%
Staying with family	2.45%	2.45%
Staying with friends	0.89%	0.89%
Total	100.00%	100.00%



Relief outcomes

7,300

Relief duty owed, including homeless after Prevention



Rough sleeping at time of application

An overall 7,300 households were owed a Relief duty. This includes the households owed a Relief duty following unsuccessful Prevention, in addition to 7,300 households assessed as homeless on initial approach.

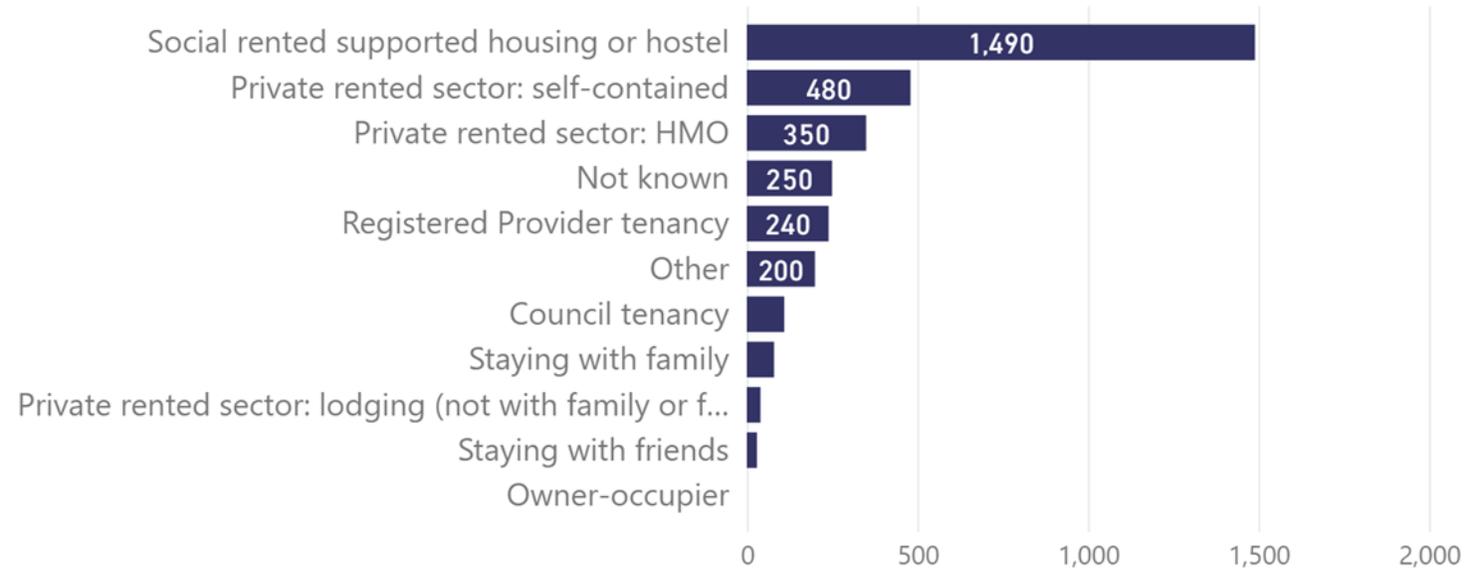
- 3,260 households (44.6%) secured accommodation for 6+ months.
- 2,170 households (29.8%) left the system for other reasons.
- 1,870 households (25.6%) were homeless and due a Main duty decision following Relief.

Breakdown of Relief duty outcomes

Reliefs that ended with accommodation secured	44.6%
Reliefs that ended for other reasons	29.8%
of which - ended with contact lost	19.4%
of which - ended with refusals	1.1%
of which - ended with withdrew/deceased	6.2%
Reliefs that ended with homelessness and Main duty decision	25.6%
of which - Main duty acceptance	8.9%
of which - not owed a Main duty, no priority need	14.0%
of which - not owed a Main duty, intentionally homeless	1.8%
of which - not owed a Main duty, other	0.9%

The household's accommodation when Relief duty ended.

● Relief duties owed ● Prevention duties that end with homelessness





Main duty decision

Rough sleeping at time of application

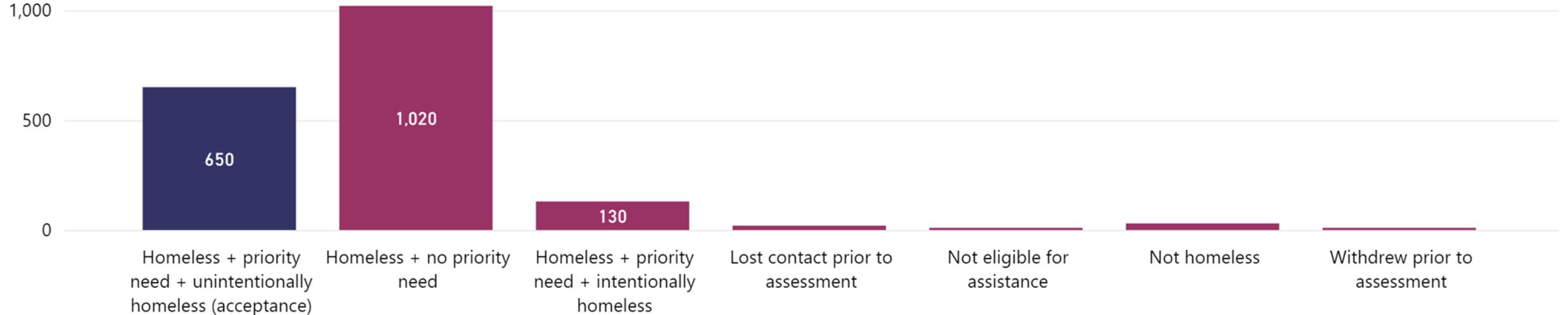
An overall 1,870 households were homeless and due a Main duty decision following Relief:

- 650 households (34.6%) were owed a Main duty.
- 1,220 households (65.4%) were homeless and not owed a Main duty, of which:
 - 1,020 households (54.8%) were no priority need
 - 130 households (7%) were priority need and intentionally homeless.
 - 70 households (3.6%) were not owed a Main duty for other reasons.



The outcome of the decision issued on what duty (if any) is owed when Relief stage ends (the Main duty).

● Owed a Main duty ● Not owed a Main duty





Departure from custody



Annual flow

Departure from custody

The objective of this page is to provide an overview of the flow of 5,610 households initially assessed as owed a Prevention (29.4%) or Relief (70.6%) duty, on initial approach, between April 2019 and March 2020.

This group represented 2.2 % of approaches in 2019-20.

There are a range of journeys and outcomes for households flowing through the homelessness duties. Details on overall outcomes, Prevention, Relief and Main duty outcomes will be included in the upcoming pages.

Households with children

40

Single households

5,570

Single adult

5,530

Single male

4,920

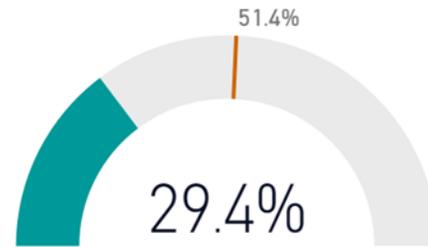
5,610

Cases that have reached a conclusion or Main duty decision

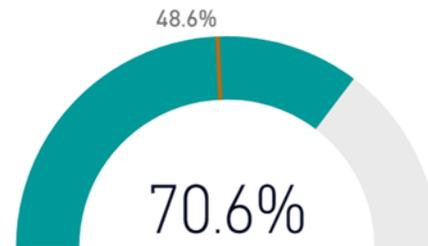
2.2%

% of all cases represented by cohort

Cases owed a Prevention duty



Cases owed a Relief duty



Households initially assessed as owed a homelessness duty

Total initially assessed as owed a Prevention or Relief duty	5,610
Assessed as Not homeless	260
Threatened with homelessness within 56 days - owed Prevention duty	1,650
Homeless - owed Relief duty	3,960
Households with accommodation secured at end of Prevention	560
Private rented sector - secured at prevention	160
Council or Registered Provider tenancy - secured at prevention	50
Social rented supported housing or hostel - secured at prevention	260
Staying with family or friends - secured at prevention	40
Other accommodation - secured at prevention	50
Households whose Prevention duty ended for Other reason	600
Households homeless at end of Prevention duty - owed Relief duty	490
Households with accommodation secured at end of Relief	1,710
Private rented sector - secured at relief	390
Council or Registered Provider tenancy - secured at relief	170
Social rented supported housing or hostel - secured at relief	870
Staying with family or friends - secured at relief	70
Other accommodation - secured at relief	210
Households whose Relief duty ended for Other reason	1,550
Households homeless at end of Relief duty - due a Main duty decision	1,190
Main duty acceptance (unintentionally homeless and priority need)	420
No Main duty owed	770
No Main duty owed - Homeless and no priority need	590
No Main duty owed - Intentionally homeless and priority need	140
No Main duty owed - other	40



Overall outcomes

Departure from custody

This page shows the overall outcomes of those cases that have reached a conclusion or Main duty decision, a combination of Prevention and Relief duty owed.

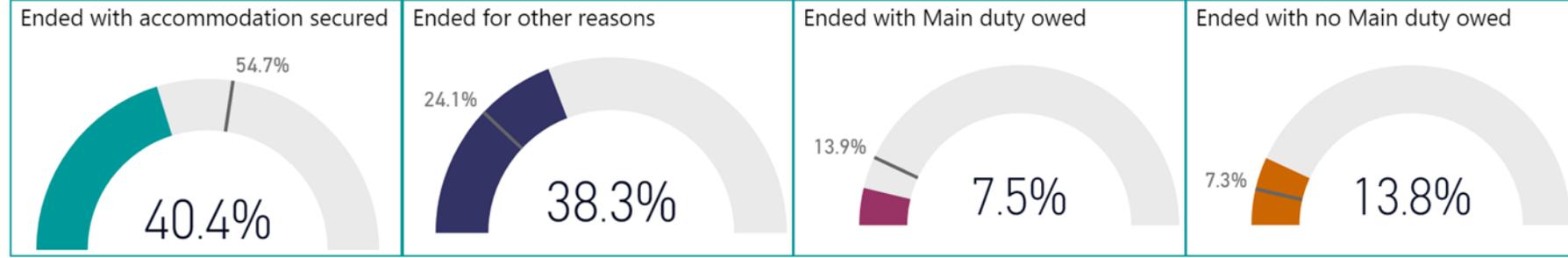
An overall 5,610 households were owed a Prevention or Relief duty:

- 2,270 households (40.4%) ended with an accommodation secured at the end of Prevention or Relief.
- 2,150 households (38.3%) left the system for other reasons.
- 1,190 households (21.3%) were homeless and due a Main duty decision following Relief.

The outcomes for those households homeless at the end of Relief, due a Main duty decision, are:

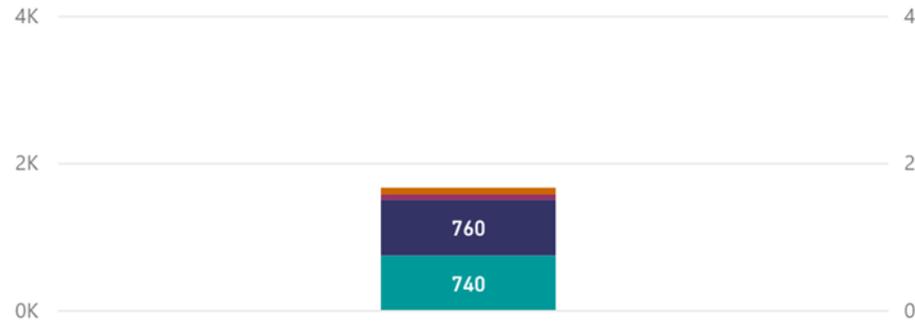
- 420 households (7.5%) ended with a Main duty owed.
- 770 households (13.8%) ended with homelessness and no Main duty owed.

* The percentages are referring to the total number of accommodations secured at the end of Prevention (securing an alternative or existing accommodation) and Relief.



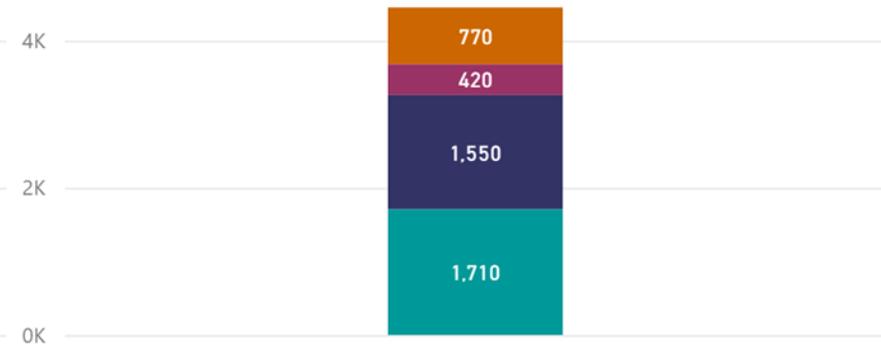
Prevention duty owed

● Accommodation secured ● Other reasons ● Main duty owed ● No Main duty owed



Relief duty owed, including homeless after Prevention

● Accommodation secured ● Other reasons ● Main duty owed ● No Main duty owed



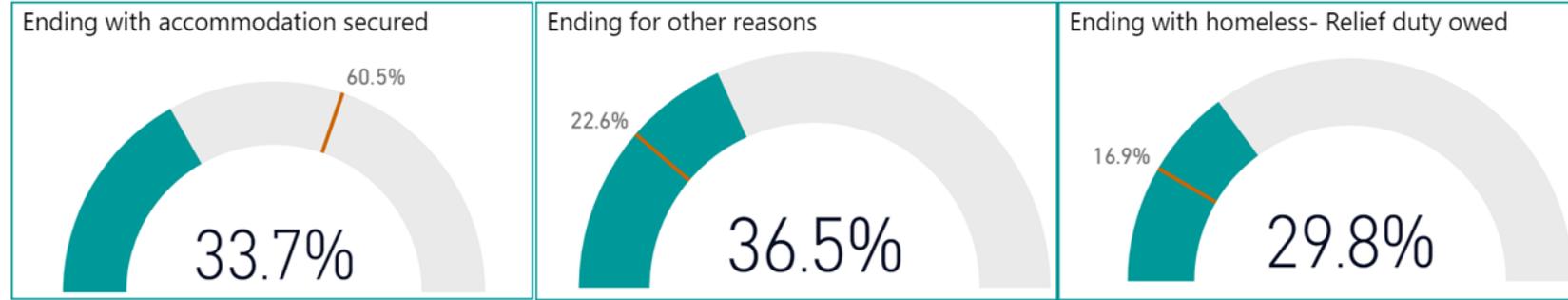
Accommodation secured outcome *	Prevention duty-alternative	Prevention duty-existing	Relief duty	Total
Council tenancy	0.84%	0.04%	2.43%	3.31%
Not known	0.66%	0.13%	4.98%	5.78%
Other	1.23%	0.04%	4.28%	5.56%
Owner-occupier	0.04%		0.13%	0.18%
Private rented sector: HMO	1.50%		6.26%	7.76%
Private rented sector: lodging (not with family or friends)	0.22%		0.49%	0.71%
Private rented sector: self-contained	5.07%	0.09%	10.58%	15.74%
Registered Provider tenancy	1.37%	0.04%	5.03%	6.44%
Social rented supported housing or hostel	10.93%	0.44%	38.36%	49.74%
Staying with family	1.32%		1.85%	3.17%
Staying with friends	0.40%	0.13%	1.10%	1.63%
Total	23.59%	0.93%	75.49%	100.00%



Prevention outcomes

1,650

Prevention duty owed



Departure from custody

An overall 1,650 households were owed a Prevention duty on initial approach:

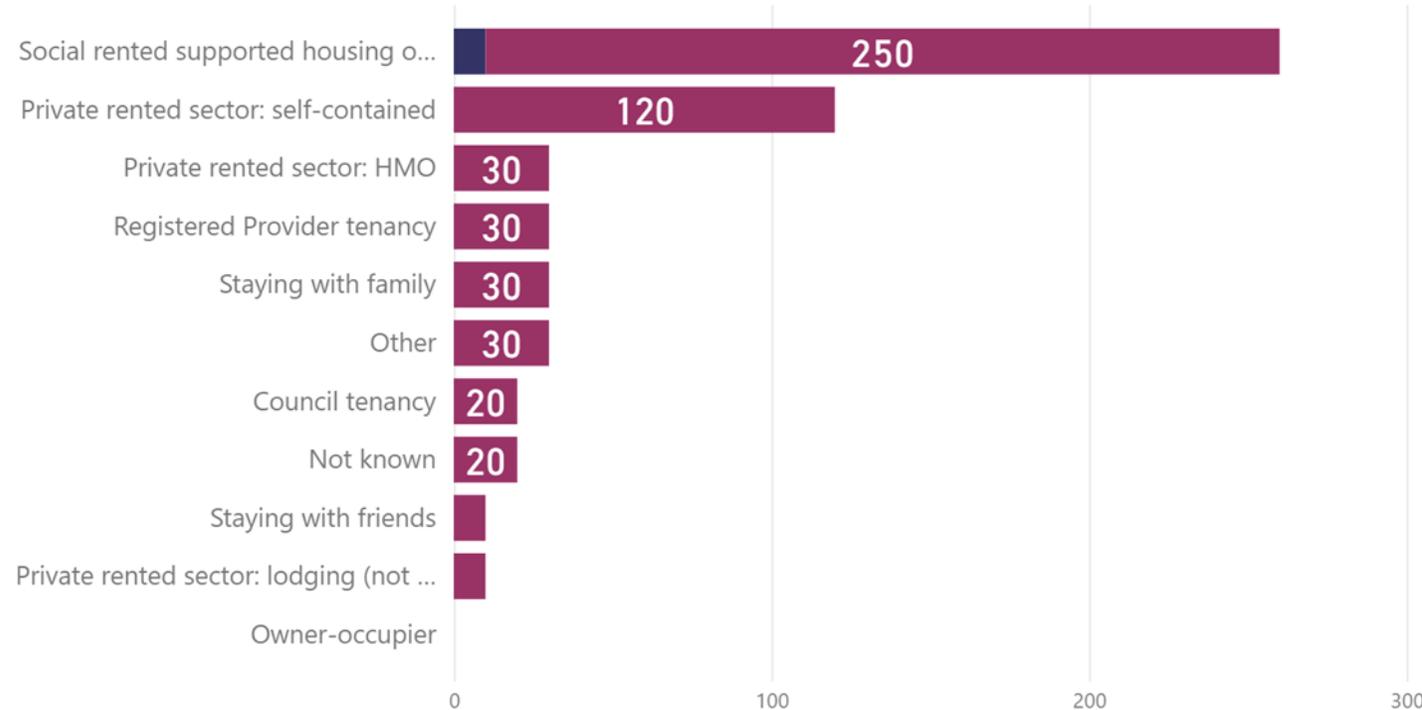
- 560 households (33.7%) secured accommodation for 6+ months.
- 600 households (36.5%) left the system for other reasons.
- 490 households (29.8%) were homeless and owed a Relief duty following Prevention.

Breakdown of Prevention duty outcomes

Preventions that ended with accommodation secured	33.7%
of which - secured existing accommodation	1.3%
of which - secured alternative accommodation	32.4%
Preventions that ended for other reasons	36.5%
of which - ended with contact lost	18.0%
of which - ended with withdrew/deceased	7.3%
of which - ended with refusals	0.4%
of which - ended with 56 expired and no further action	9.3%
Preventions that ended with homeless and Relief duty owed	29.8%
of which - owed a Main duty following Relief	4.2%
of which - not owed a Main duty following Relief	9.8%

Accommodation secured at the end of Prevention

● Existing accommodation secured ● Alternative accommodation secured

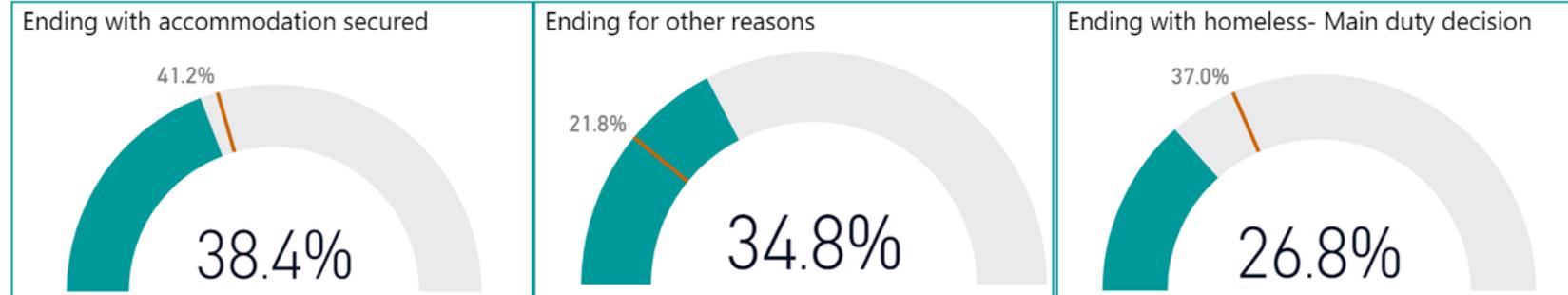




Relief outcomes

4,450

Relief duty owed, including homeless after Prevention



Departure from custody

An overall 4,450 households were owed a Relief duty. This includes the 490 households owed a Relief duty following unsuccessful Prevention, in addition to 3,960 households assessed as homeless on initial approach.

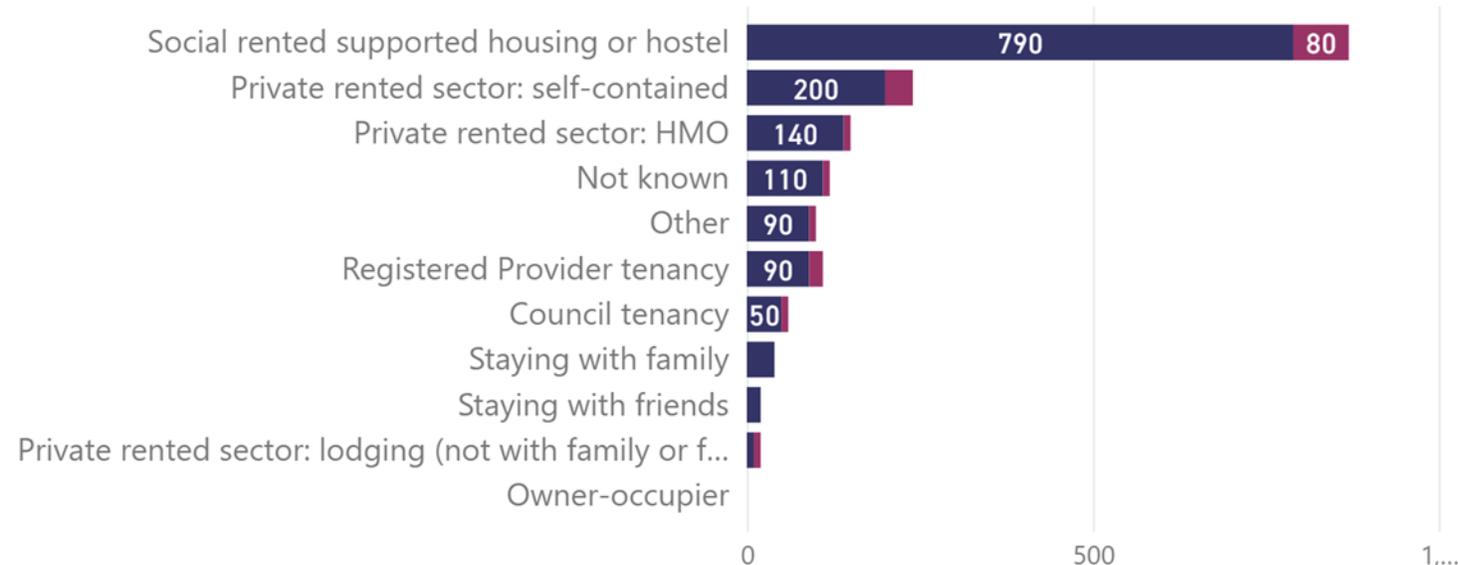
- 1,710 households (38.4%) secured accommodation for 6+ months.
- 1,550 households (34.8%) left the system for other reasons.
- 1,190 households (26.8%) were homeless and due a Main duty decision following Relief.

Breakdown of Relief duty outcomes

Reliefs that ended with accommodation secured	38.4%
Reliefs that ended for other reasons	34.8%
of which - ended with contact lost	23.2%
of which - ended with refusals	1.0%
of which - ended with withdrew/deceased	7.2%
Reliefs that ended with homelessness and Main duty decision	26.8%
of which - Main duty acceptance	9.5%
of which - not owed a Main duty, no priority need	13.2%
of which - not owed a Main duty, intentionally homeless	3.2%
of which - not owed a Main duty, other	0.9%

The household's accommodation when Relief duty ended.

● Relief duties owed ● Prevention duties that end with homelessness



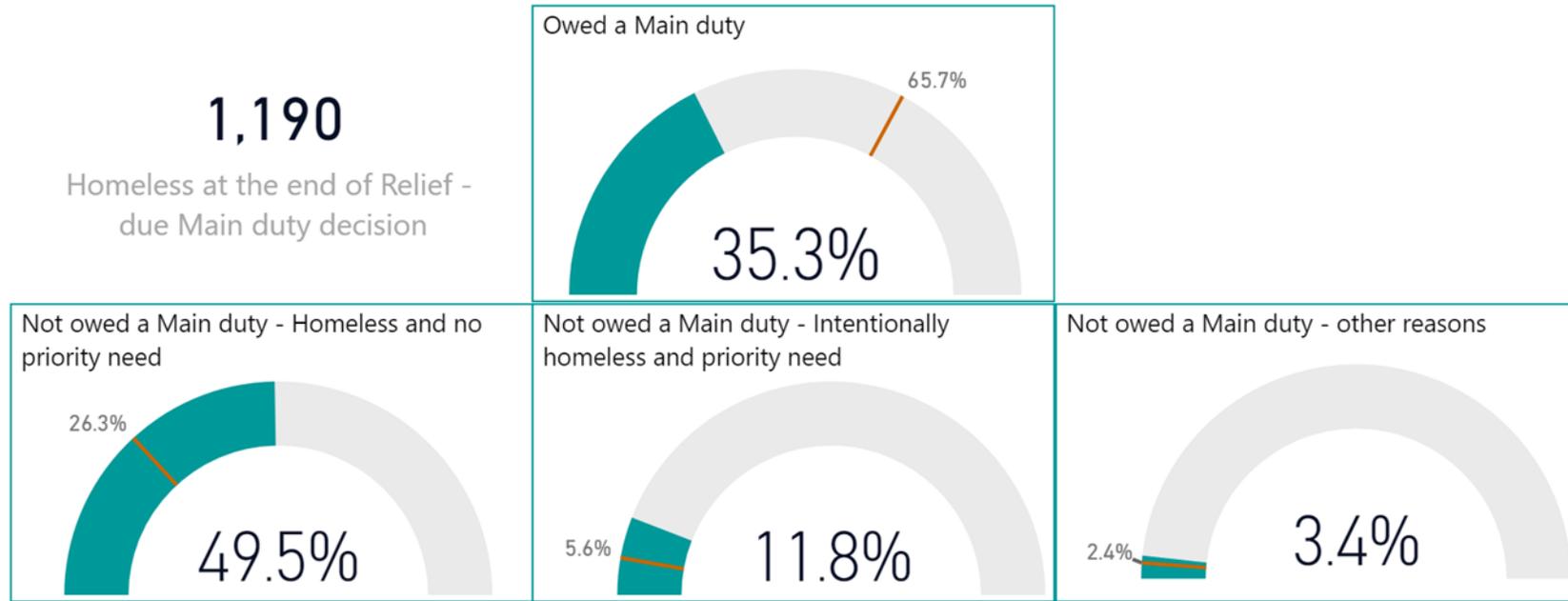


Main duty decision

Departure from custody

An overall 1,190 households were homeless and due a Main duty decision following Relief:

- 420 households (35.3%) were owed a Main duty.
- 770 households (64.7%) were homeless and not owed a Main duty, of which:
 - 590 households (49.5%) were no priority need
 - 140 households (11.8%) were priority need and intentionally homeless.
 - 40 households (3.4%) were not owed a Main duty for other reasons.



The outcome of the decision issued on what duty (if any) is owed when Relief stage ends (the Main duty).

● Owed a Main duty ● Not owed a Main duty





Care leavers aged 18-20



Annual flow

Care leavers aged 18-20

The objective of this page is to provide an overview of the flow of 3,130 households initially assessed as owed a Prevention (36.9%) or Relief (63.1%) duty, on initial approach, between April 2019 and March 2020.

This group represented 1.2 % of approaches in 2019-20.

There are a range of journeys and outcomes for households flowing through the homelessness duties. Details on overall outcomes, Prevention, Relief and Main duty outcomes will be included in the upcoming pages.

Households with children

200

Single households

2,940

Single adult

2,800

Single male

1,720

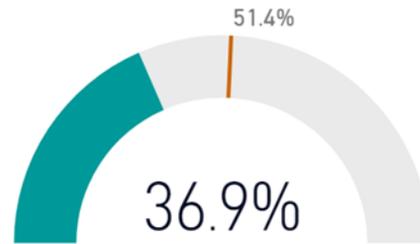
3,130

Cases that have reached a conclusion or Main duty decision

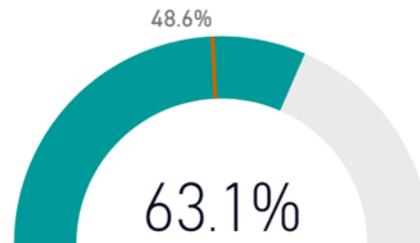
1.2%

% of all cases represented by cohort

Cases owed a Prevention duty



Cases owed a Relief duty



Households initially assessed as owed a homelessness duty

Total initially assessed as owed a Prevention or Relief duty	3,130
Assessed as Not homeless	130
Threatened with homelessness within 56 days - owed Prevention duty	1,160
Homeless - owed Relief duty	1,980
Households with accommodation secured at end of Prevention	690
Private rented sector - secured at prevention	110
Council or Registered Provider tenancy - secured at prevention	260
Social rented supported housing or hostel - secured at prevention	220
Staying with family or friends - secured at prevention	50
Other accommodation - secured at prevention	50
Households whose Prevention duty ended for Other reason	230
Households homeless at end of Prevention duty - owed Relief duty	240
Households with accommodation secured at end of Relief	1,040
Private rented sector - secured at relief	150
Council or Registered Provider tenancy - secured at relief	190
Social rented supported housing or hostel - secured at relief	500
Staying with family or friends - secured at relief	80
Other accommodation - secured at relief	130
Households whose Relief duty ended for Other reason	560
Households homeless at end of Relief duty - due a Main duty decision	620
Main duty acceptance (unintentionally homeless and priority need)	480
No Main duty owed	140
No Main duty owed - Homeless and no priority need	30
No Main duty owed - Intentionally homeless and priority need	90
No Main duty owed - other	10



Overall outcomes

Care leavers aged 18-20

This page shows the overall outcomes of those cases that have reached a conclusion or Main duty decision, a combination of Prevention and Relief duty owed.

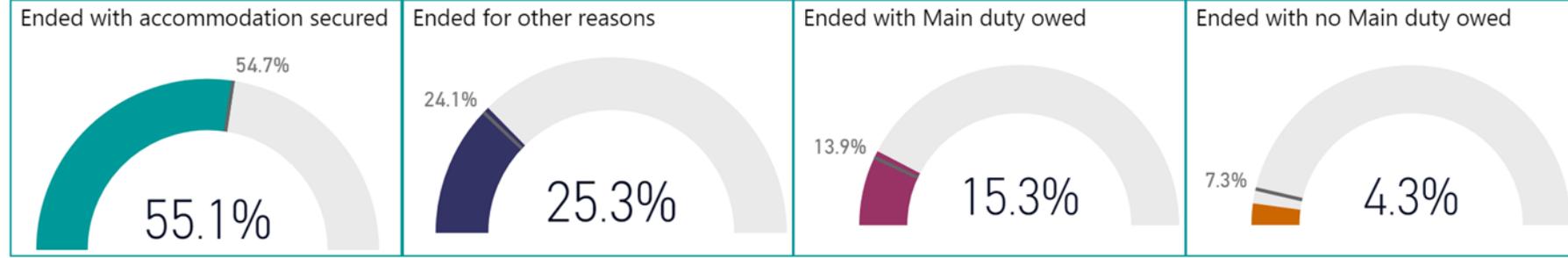
An overall 3,130 households were owed a Prevention or Relief duty:

- 1,730 households (55.1%) ended with an accommodation secured at the end of Prevention or Relief.
- 790 households (25.3%) left the system for other reasons.
- 620 households (19.7%) were homeless and due a Main duty decision following Relief.

The outcomes for those households homeless at the end of Relief, due a Main duty decision, are:

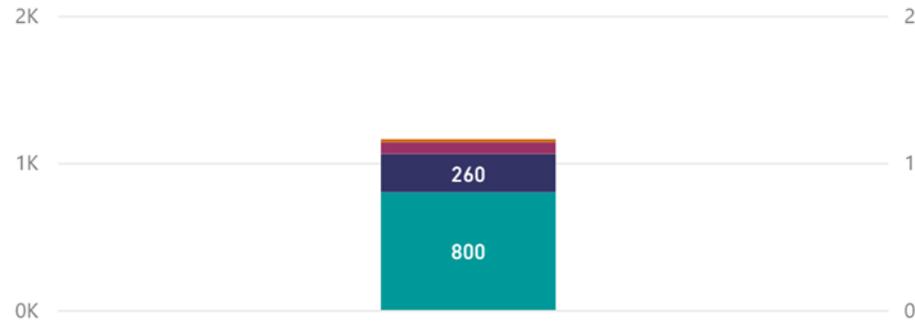
- 480 households (15.3%) ended with a Main duty owed.
- 140 households (4.3%) ended with homelessness and no Main duty owed.

* The percentages are referring to the total number of accommodations secured at the end of Prevention (securing an alternative or existing accommodation) and Relief.



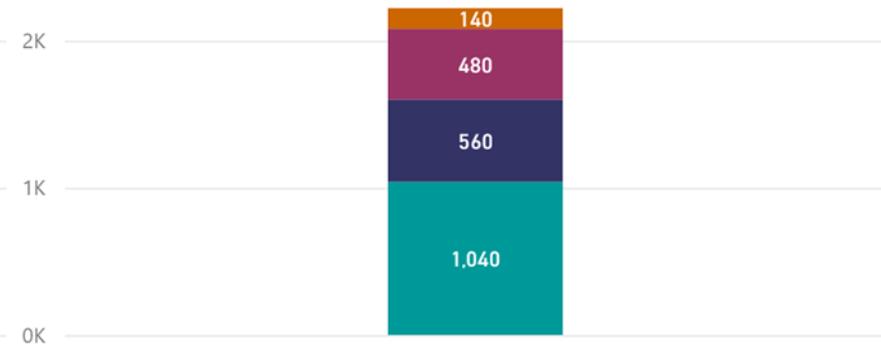
Prevention duty owed

● Accommodation secured ● Other reasons ● Main duty owed ● No Main duty owed



Relief duty owed, including homeless after Prevention

● Accommodation secured ● Other reasons ● Main duty owed ● No Main duty owed



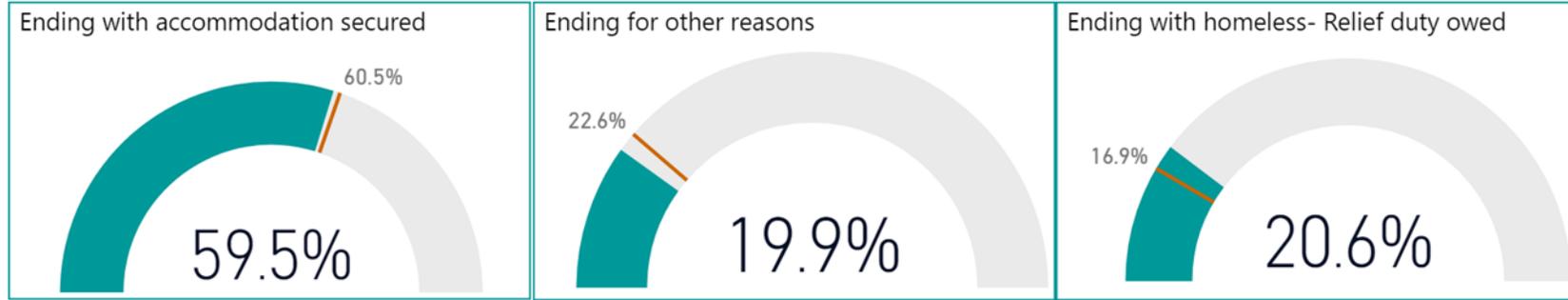
Accommodation secured outcome *	Prevention duty-alternative	Prevention duty-existing	Relief duty	Total
Council tenancy	6.84%	0.46%	4.23%	11.54%
Not known	0.93%		4.58%	5.51%
Other	0.87%	0.87%	3.01%	4.75%
Private rented sector: HMO	1.04%	0.23%	2.90%	4.17%
Private rented sector: lodging (not with family or friends)	0.35%		0.52%	0.87%
Private rented sector: self-contained	3.94%	0.58%	5.04%	9.57%
Registered Provider tenancy	6.72%	1.04%	6.55%	14.32%
Social rented supported housing or hostel	10.84%	2.09%	28.70%	41.62%
Staying with family	1.16%	0.87%	2.78%	4.81%
Staying with friends	0.87%	0.17%	1.80%	2.84%
Total	33.57%	6.32%	60.12%	100.00%



Prevention outcomes

1,160

Prevention duty owed



Care leavers aged 18-20

An overall 1,160 households were owed a Prevention duty on initial approach:

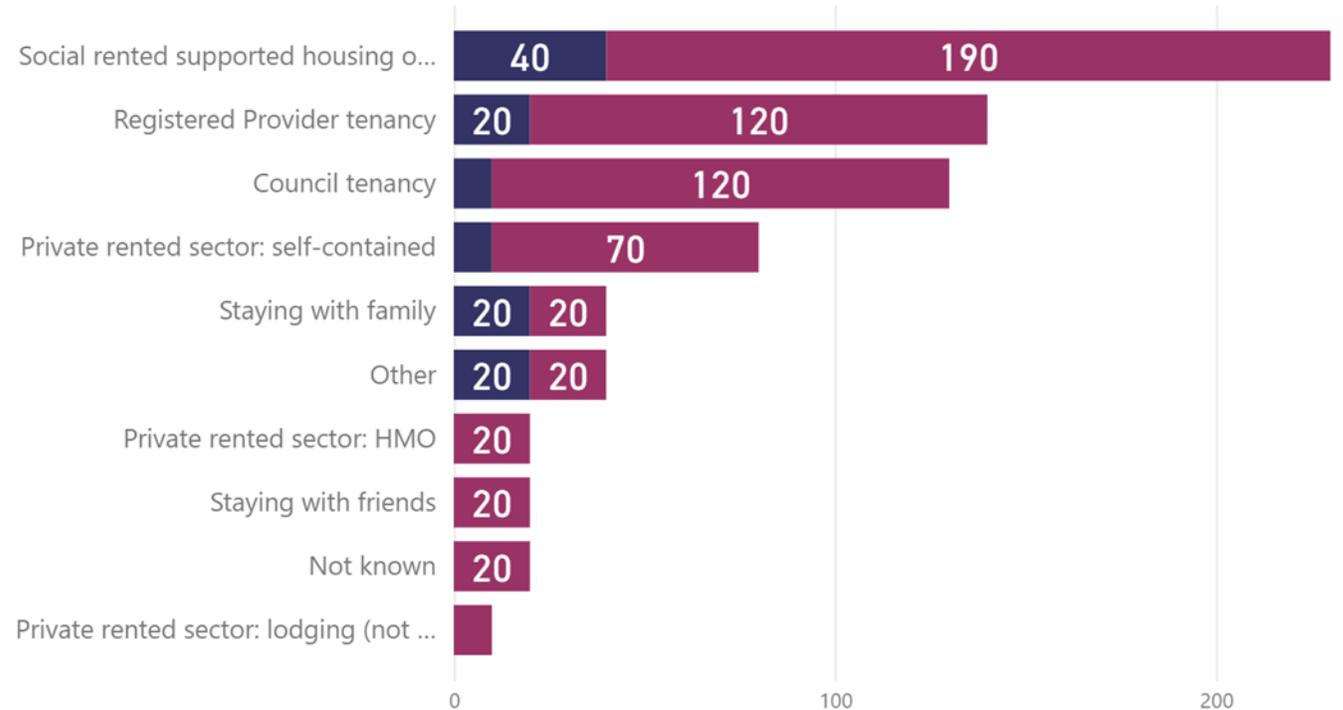
- 690 households (59.5%) secured accommodation for 6+ months.
- 230 households (19.9%) left the system for other reasons.
- 240 households (20.6%) were homeless and owed a Relief duty following Prevention.

Breakdown of Prevention duty outcomes

Preventions that ended with accommodation secured	59.5%
of which - secured existing accommodation	9.4%
of which - secured alternative accommodation	50.1%
Preventions that ended for other reasons	19.9%
of which - ended with contact lost	7.4%
of which - ended with withdrew/deceased	5.3%
of which - ended with refusals	1.2%
of which - ended with 56 expired and no further action	5.3%
Preventions that ended with homeless and Relief duty owed	20.6%
of which - owed a Main duty following Relief	7.0%
of which - not owed a Main duty following Relief	8.3%

Accommodation secured at the end of Prevention

● Existing accommodation secured ● Alternative accommodation secured

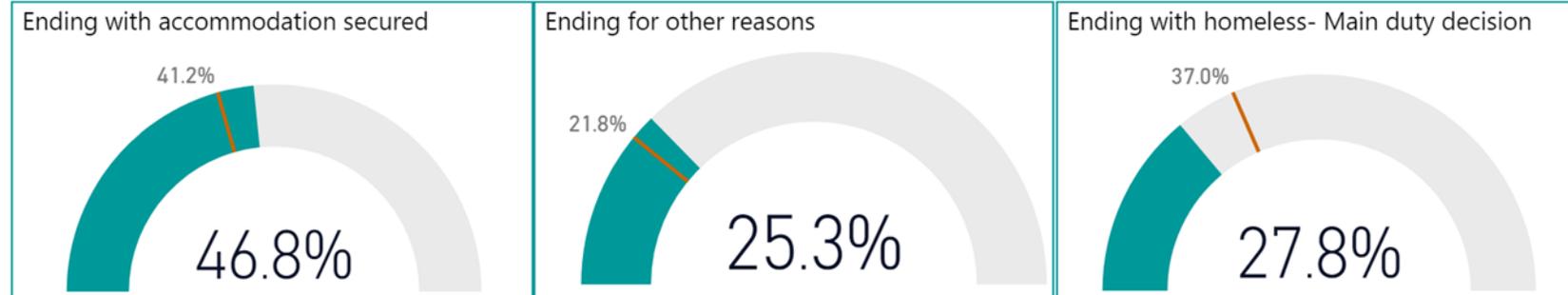




Relief outcomes

2,210

Relief duty owed, including homeless after Prevention



Care leavers aged 18-20

An overall 2,210 households were owed a Relief duty. This includes the 240 households owed a Relief duty following unsuccessful Prevention, in addition to 1,980 households assessed as homeless on initial approach.

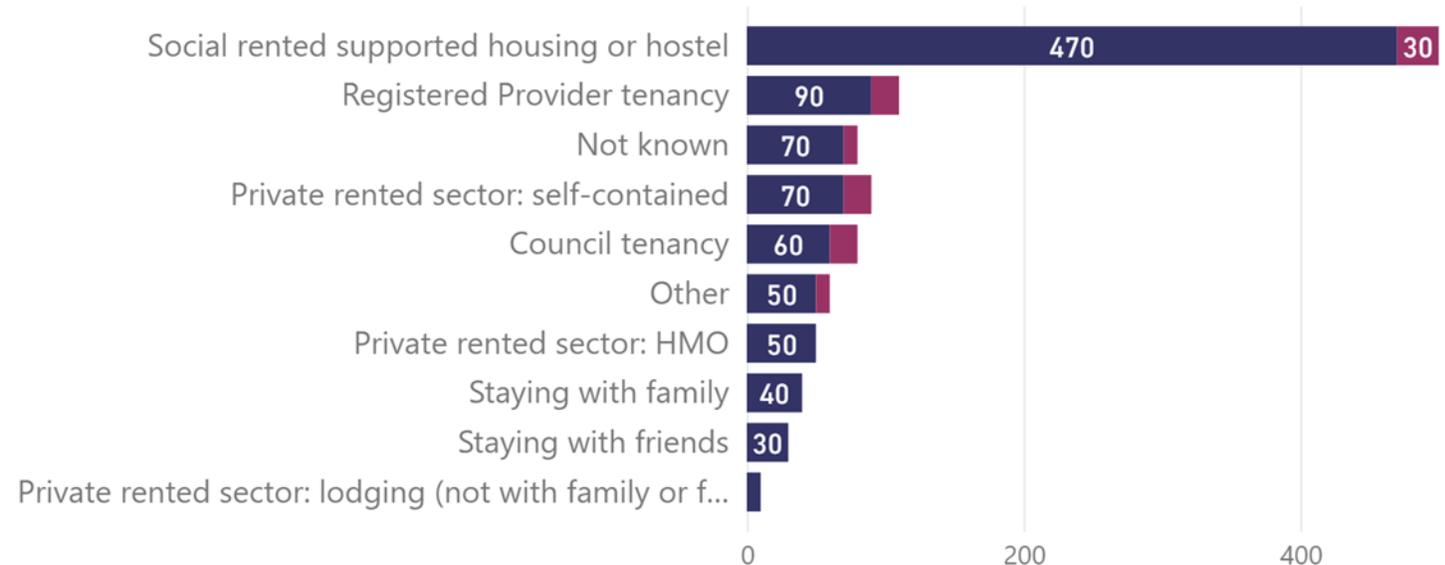
- 1,040 households (46.8%) secured accommodation for 6+ months.
- 560 households (25.3%) left the system for other reasons.
- 620 households (27.8%) were homeless and due a Main duty decision following Relief.

Breakdown of Relief duty outcomes

Reliefs that ended with accommodation secured	46.8%
Reliefs that ended for other reasons	25.3%
of which - ended with contact lost	12.9%
of which - ended with refusals	1.4%
of which - ended with withdrew/deceased	8.2%
Reliefs that ended with homelessness and Main duty decision	27.8%
of which - Main duty acceptance	21.7%
of which - not owed a Main duty, no priority need	1.4%
of which - not owed a Main duty, intentionally homeless	4.1%
of which - not owed a Main duty, other	0.6%

The household's accommodation when Relief duty ended.

● Relief duties owed ● Prevention duties that end with homelessness



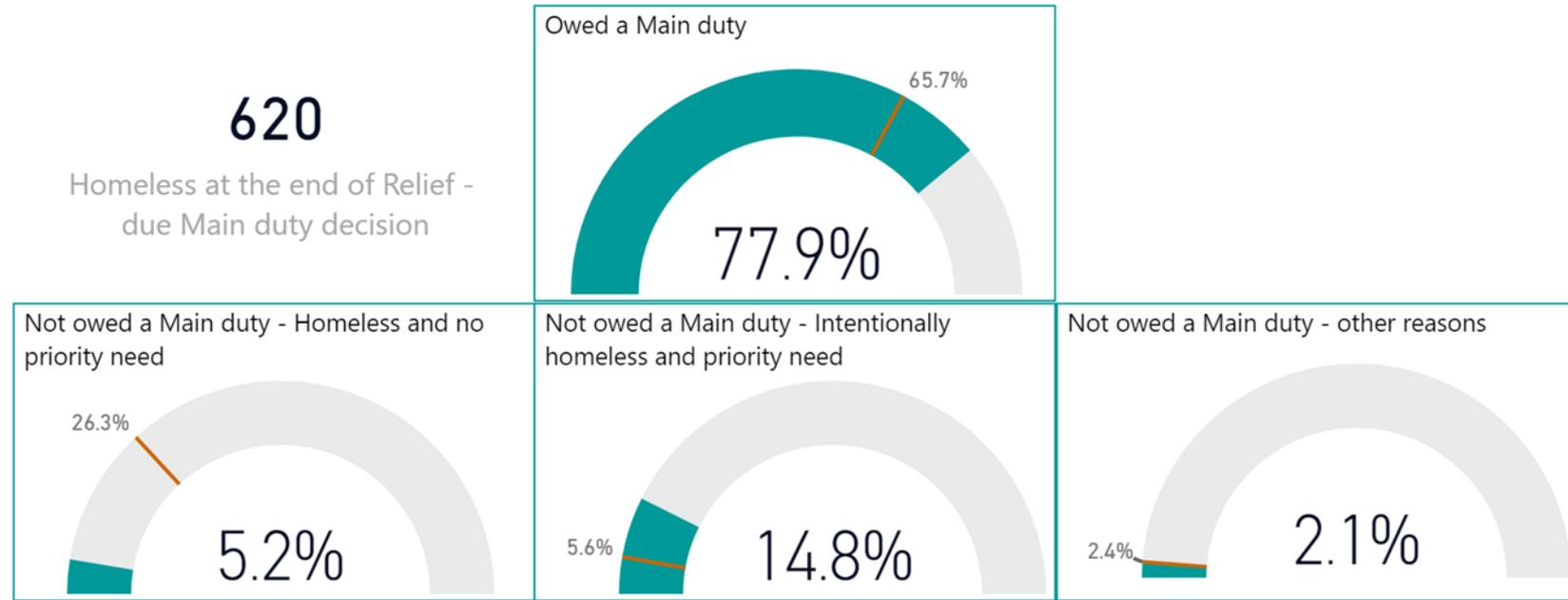


Main duty decision

Care leavers aged 18-20

An overall 620 households were homeless and due a Main duty decision following Relief:

- 480 households (77.9%) were owed a Main duty.
- 140 households (22.1%) were homeless and not owed a Main duty, of which:
 - 30 households (5.2%) were no priority need
 - 90 households (14.8%) were priority need and intentionally homeless.
 - 10 households (2.1%) were not owed a Main duty for other reasons.



The outcome of the decision issued on what duty (if any) is owed when Relief stage ends (the Main duty).

● Owed a Main duty ● Not owed a Main duty

