

Emergency Info

JNTO Japan Visitor Hotline

24 hours support (Eng/中文)

+81 (0) 50 - 3816 - 2787

British Embassy Tokyo

For urgent assistance (24/7)

+81 (0) 3 - 5211 - 1100

Emergency Free WIFI

Only accessible during a disaster & in the stricken area

00000JAPAN



British Embassy
Tokyo



119

Ambulance, Fire Service



110

Police



Natural Disasters 101

How to Stay Safe

Point & Speak

Where is the evacuation shelter?	避難所はどこですか？	Hinanjo wa doko desuka?
What is the name of this place?	ここは、どこですか。	Koko wa doko desu ka?
When will the (train / bus / airport) be back in service?	(電車・バス・空港)はいつ復旧しますか。	(Densha, basu, kuuko) wa itsu fukkyuu shimasuka?
Where can I get (food/water/a blanket)?	(食べ物・水・毛布)はどこで手に入りますか？	Tabemono/mizu/moufu wa doko de te ni hairimasuka?
Can I please borrow your phone?	電話を借りていいですか？	Denwa o karite ii desu ka?
Please contact my (hotel/ embassy/family/ friend).	(ホテル・大使館・家族・友人)に連絡してください。	(Hoteru/taishikan/kazoku/youjin) ni renraku shite kuremasu ka?
I am injured.	けがをしています	Kega o shite imasu
Please help.	助けてください	Tasukete kudasai

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JNTO
Safety Tips



Disaster
Preparedness
Tokyo



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SHELTER



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気象庁

Japan Meteorological Agency



NHK
Sonaeru
Bosai

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PREPARE

REACT

Earthquakes


Avoid power lines, trees, windows, sides of a building & protect your head


Typhoon

Avoid bodies of water and going outside

Flooding & Landslides

Avoid flooded streets and electric facilities

CHECK if you are in a hazardous area 

TAKE essential items 

EVACUATE to your nearest shelter if needed 